

P & A SERVICE BULLETIN TO ALL HARLEY-DAVIDSON DEALERS

P-68

April 11, 2014

THERMOSTAT (PART NO. 26700001) INVENTORY RETURN

Purpose

The purpose of this bulletin is to notify dealers to return early inventory of thermostat (Part No. 26700001). As a running change in November 2013, thermostat assembly (Part No. 26700001) was updated. The updated assembly is identified by having an orange paint dot.

Motorcycles Affected

This information applies to dealer part inventory only. No motorcycles are affected.

Markets Affected

All markets are affected.

Required Dealer Action

See Figure 1. Dealers are to inspect inventory of thermostat assembly (Part No. 26700001) having a November 2013 or earlier packaging date. Look for the presence of an orange paint dot. The orange dot represents a good part. Some may have no dot, or a dot with another color.

Dealers are to remove product from shelves that **do not** have the orange dot. Return all stock and file a DFS claim for this part. Refer to Table 1.

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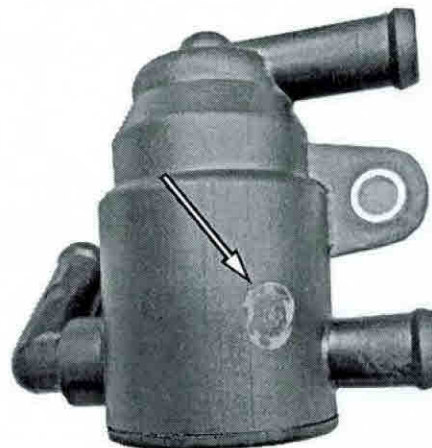


Figure 1. Orange Dot

Table 1. Credit Procedure Dealer Stock

ITEM	DATA
Claim type	DFS
Problem Part No.	26700001
Quantity	Varies depending on inventory
Customer Concern Code	9203
Condition code	9110
Note: Enter P68 in Event Comments	
Note: Do not use a VIN when submitting claim	

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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