



GENUINE MOTOR PARTS AND MOTOR ACCESSORIES BULLETIN



PAB1113

2021-02-23

PAB1113: BOOM! AUDIO 30K BLUETOOTH HEADSETS

Purpose for Parts and Accessories Bulletin

To inform dealers that the Boom!™ Audio 30K Bluetooth Headsets are now able to upgrade the software to the latest Mesh 2.0 technology.

Markets Affected

All markets are affected.

Key Messages

- Boom! Audio 30K Bluetooth Headsets are now able to upgrade the software to the latest Mesh 2.0 technology.
- Latest Mesh 2.0 technology is a free upgrade over the previous Mesh 1.0 technology and provides customers improved connection stability and audio transfer.

Summary and Parts Affected

Effective February 22, 2021 Boom! Audio 30K customers have the ability to upgrade the software on the Boom! Audio 30K Bluetooth Headsets to the latest Mesh 2.0 technology. The Mesh 2.0 network provides customers with provides customers improved connection stability and audio transfer over the Mesh 1.0 network.

Important note: Once a customer upgrades the Boom! Audio 30K Bluetooth Helmet Headset to the latest Mesh 2.0 network, the headset will not be able to revert back to the Mesh 1.0 network. It is important to note that everyone in a rider's grouping must be on the same Mesh network, as they are not cross compatible.

The website for downloading the latest Mesh 2.0 technology can be found at:

- www.H-D.com/infotainment-support

See Figure 1. The following Stock Keeping Units (SKUs) are impacted with this upgrade:

- 76000838 - Boom! Audio 30K Bluetooth Helmet Single Headset (1)
- 76000840 - Boom! Audio 30K Bluetooth Helmet Dual Headset Pack (2)



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1. Single Headset (Part No. 76000838)
2. Dual Headset Pack (Part No. 76000840)

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Figure 1. Boom! Audio 30K Bluetooth Units

Questions

Direct all questions to the Dealer Services Representative.