





September 27, 1965 No. 520

TOURIST MOTORCYCLE WARRANTY PROCEDURE

A uniform warranty service procedure is to be followed by all Harley-Davidson dealers for servicing motorcycles of tourists or other transient owners which are covered by warranty.

This policy is the same as applies to your regular customers except that proof of a valid warranty will be required. The speedometer mileage and state vehicle registration card will serve this purpose.

When repairing any owner's motorcycle which is under warranty, defective parts should be replaced at no charge for parts. Defective parts should be returned to the factory by the servicing dealer for warranty adjustment consideration as outlined in Service Bulletin No. 433 (parts) and No's 487-488 (batteries).

HARLEY-DAVIDSON MOTOR CO.