

SERVICE BULLETIN



M-1074

Safety Recall Code 092

October 6, 1998

Detachable Backrest Kits, Part No. 52805-97 and Part No. 52933-97

General

As recently advised in the September 17, 1998 mailgram (ML-358), Harley-Davidson has decided that a defect which relates to motor vehicle safety exists with the detachable backrest sold as an accessory part. Harley-Davidson has determined that under certain conditions the backrest could detach from its front mounts. This could cause the passenger to shift his/her position, possibly resulting in personal injury and/or impede the riders ability to control the motorcycle.

Backrest Kit Part Number 52805-97, installed on 1994 through 1996 FLHR and FLHT models, and Backrest Kit Part Number 52933-97 installed on 1997 through 1999 FLHR, FLHRC, FLHT and FLTR models are involved.

As a precautionary measure, Harley-Davidson has elected to initiate a voluntary recall campaign in the interest of motor vehicle safety and customer satisfaction.

DO NOT SELL ANY DETACHABLE BACKREST KITS YOU MAY HAVE IN STOCK. Furthermore, if any of these backrest kits were installed by you or your customers, please advise the customer to remove the detachable backrest from the vehicle when riding with a passenger, until the recall repairs have been performed.

Because Harley-Davidson has no record of who may have purchased/received these kits at the retail level, it is your responsibility to notify each of your customers. Harley-Davidson will send you a sufficient supply of owner notification letters to assist you with the notification process. Since the recall involves parts and not a vehicle on record, your SPOC representative and/or the Harley-Davidson Recall Information Line at 1-800-448-1708 will NOT be able to assist you.

An initial shipment of detachable backrest update kits (P/N 93874) will begin on or before October 11, 1998. To update the remainder of affected backrest kits in the field, use the attached order form to order the remainder of update kits required. No orders will be processed until initial shipment is completed.

The Safety Recall Kit 93874 contains the following items.

QTY	DESCRIPTION	PART NO.
2	Bracket, Docking Point	53805-99

Installation

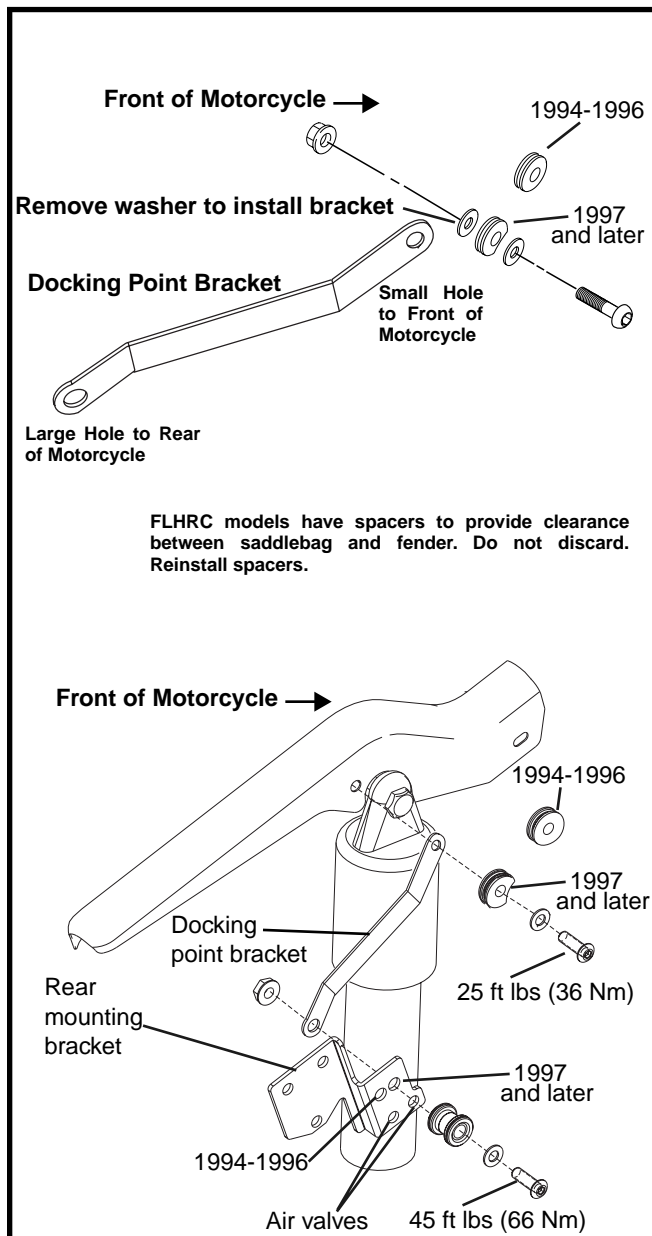


Figure 1.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO:
INITIAL HERE									

1998 Harley-Davidson® Inc.

1. Remove saddlebags.
2. Remove front docking point hardware.

CAUTION

Carefully examine front and rear mounting point bushings and backrest mounting brackets. If any damage or deformation is present, replace bushings and/or backrest mounting brackets.

NOTE

FLHRC models have additional spacers for fender-to-bag clearance. Be certain spacers are reinstalled.

3. Discard inner flatwasher and install docking point bracket (small hole end) in its place. Do not torque at this time.

NOTE

Docking point bracket has a slight bend. Orient bend as shown in Figure 1 with small hole toward front of motorcycle.

4. See Figure 1. Remove rear docking point hardware and position docking point bracket on inside of rear backrest mounting bracket as shown. It may be necessary to loosen fasteners on rear mounting bracket to allow docking point bracket and mounting bracket holes to align.
5. Torque front mounting bolts to 25 ft lbs (36 Nm).
6. Torque rear mounting bolts to 45 ft lbs (66 Nm).
7. If loosened in step 4, retighten mounting bracket bolts.
8. Install saddlebag.
9. Repeat steps 1-8 on other side of motorcycle.
10. See Figure 2 and Figure 3. Install backrest assembly. Confirm full engagement at docking points.

Credit Procedure

1. Kits in Dealer Stock

Remove all affected detachable backrest kits (P/N 52805-97 and P/N 52933-97) from stock. If you wish to replace the parts with non-affected backrest kits, place a regular P&A order for 52805-97A and P/N 52933-97A. Do NOT order backrest recall repair kits (P/N 93874). To receive credit, complete a Warranty Claim Form referencing Service Bulletin M-1074 in the "Description of Repair" section.

Because this is a recall, no electronic claims can be accepted at this time. A paper claim form (P/N 99520-76D) must be used. Fill in the rest of the claim form as follows:

CLAIM TYPE	HPI
QTY. EVENT 1	*
EVENT 1, PROBLEM PART NO.	53805-97
QTY. EVENT 2	*
EVENT 2, PROBLEM PART NO.	52933-97
PART DESCRIPTION	Detachable Backrest Kit
CUSTOMER CONCERN	0092
CONDITION CODE	3104

*NOTE

"Quantity" and "Problem Part" will vary depending upon what you have in stock. If you happen to have both kits in stock, list two separate events on the claim form.

Upon receipt of the properly completed claim form, you will receive a bar coded warranty part return label. You will be required to return the kits in order to receive appropriate credit for the parts. Upon receipt of the parts, you will receive the appropriate credit for parts and return postage.

2. Parts Sold Over the Counter

You will be responsible for installing the detachable backrest update kit (P/N 93874), on all affected customer owned backrest kits sold over the counter. For each vehicle/kit serviced, you will be required to file a regular warranty claim form referencing Service Bulletin M-1074 in the "Description of Repair" section. In addition, the claim must contain the VIN (Vehicle Identification Number) of the vehicle on which the kit is used. A separate claim form for each vehicle kit serviced is required.

Because this is a recall, no electronic claims can be accepted at this time. A paper claim form (P/N 99520-76D) must be used. Fill in the rest of the claim form as follows:

CLAIM TYPE	HPR
QTY.	0
EVENT 1, PROBLEM PART NO.	93874
PART DESCRIPTION	UPDATE KIT
PRIMARY LABOR CODE	6516
TIME (INCLUDES ADMIN. TIME)	0.4
CUSTOMER CONCERN CODE	0092
CONDITION CODE	3104

Upon receipt of the properly completed claim form you will receive 0.4 hours labor credit for performing the kit update. No credit will be issued for the recall kit as kits were sent no charge, transportation paid.

NOTE

If damage or deformation is present and replacement of bushings and/or backrest mounting brackets was necessary, add the replaced parts to your warranty claim as additional parts under the event.

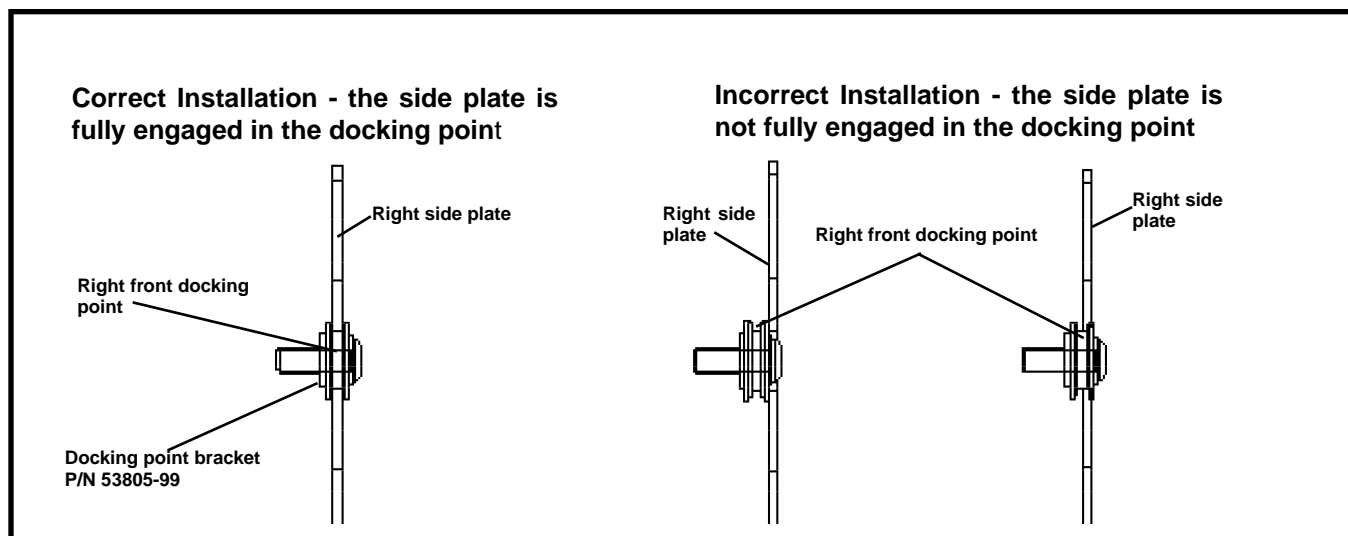


Figure 2. Front Docking Point - rear view

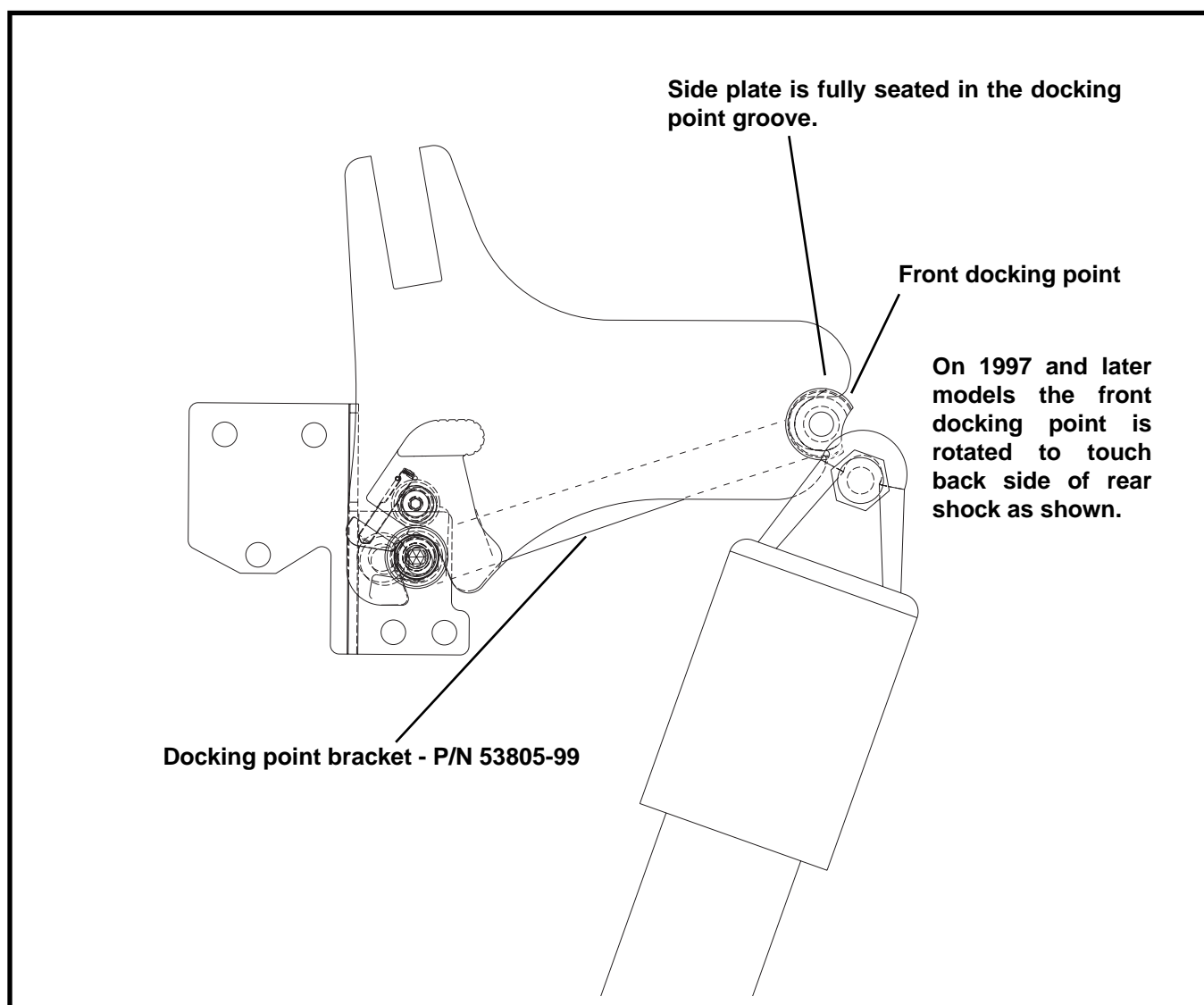


Figure 3. Correct Docking Point



S O L D
NAME _____
ADDRESS _____
CITY/STATE/ZIP _____

S H I P NAME _____
ADDRESS _____
CITY/STATE/ZIP _____

DEALER ORDER
ORDER DATE
DEALER NO.
ORDER TYPE
D-W
WARRANTY CLAIM NO.

FOR OFFICE USE ONLY
ACCT: 174-409.2
FRT: 174-409.2 ACCT:

[illegible]

ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE. WI 53201

[illegible]

PLEASE USE PART NUMBERS
DO NOT USE FOR
CORRESPONDENCE

F-1040

PRINTED
IN U.S.A.