General
Harley-Davidson Motor Company has learned that Twin-Cam 88 Screamin' Eagle Ignition Modules could, under certain conditions, shut off without warning. This sudden loss of power could cause a loss of control of the motorcycle and result in an accident and death or serious injury. Harley-Davidson has voluntarily declared this a “defect related to motor vehicle safety” (Campaign 0103) to allow us to formally recall all potentially affected Screamin' Eagle Ignition Modules.

Vehicles Involved
All 1999 and later Twin-Cam 88 powered vehicles equipped with Screamin' Eagle Ignition Modules (listed below) packaged prior to May 31, 2001. These modules are contained in the following kits:

- Part No. 31710-01
- Part No. 32721-01
- Part No. 31713-01
- Part No. 32724-01
- Part No. 31775-01
- Part No. 32810-01
- Part No. 32748-99A
- Part No. 32749-99A
- Part No. 31781-00

In addition, these ignition modules are sold separately under the following part numbers:

- Part No. 32719-01
- Part No. 32720-01
- Part No. 31778-01
- Part No. 32750-99A
- Part No. 31782-00

For instructions on handling existing inventory, see Credit Procedure – Kits in Stock.

Dealer Action
In the interest of the safety of our mutual customers and as required by law, DO NOT sell any of these affected kits or modules you may have in stock. In addition, DO NOT deliver any motorcycle with these kits or modules installed on them until the recall service has been performed.

Because Harley-Davidson has no record of who may have purchased or received the affected kits at the retail level, it is your responsibility to notify each of your customers. Attached please find two copies of the owner notification letter to assist you with the notification process. Make additional copies if necessary.

Since the recall involves parts and not a vehicle on record, neither your SPOC representative nor the Harley-Davidson Recall Information Line will be able to assist you.

Replacement Procedure
Kits
Recall replacement modules are available. For kits in stock, remove only the Screamin' Eagle ignition module. We will not ship complete replacement kits, only modules. Send all modules only to USI. See Credit Procedure.

1. Open the carton containing the Screamin' Eagle Coil and Module Kit.
2. See Table 1. Remove the Screamin' Eagle Ignition Module. Replace it with the new module.
3. Close the carton and return it to stock.

Table 1. Kit/Module Part Numbers

<table>
<thead>
<tr>
<th>KIT</th>
<th>OLD MODULE</th>
<th>NEW MODULE</th>
</tr>
</thead>
<tbody>
<tr>
<td>31710-01</td>
<td>32719-01</td>
<td>32719-01A</td>
</tr>
<tr>
<td>32721-01</td>
<td>32719-01</td>
<td>32719-01A</td>
</tr>
<tr>
<td>31713-01</td>
<td>32720-01</td>
<td>32720-01A</td>
</tr>
<tr>
<td>32724-01</td>
<td>32720-01</td>
<td>32720-01A</td>
</tr>
<tr>
<td>31775-01</td>
<td>31778-01</td>
<td>31778-01A</td>
</tr>
<tr>
<td>32810-01</td>
<td>31778-01</td>
<td>31778-01A</td>
</tr>
<tr>
<td>32748-99A</td>
<td>32750-99A</td>
<td>32750-99B</td>
</tr>
<tr>
<td>32749-99A</td>
<td>32750-99A</td>
<td>32750-99B</td>
</tr>
<tr>
<td>31781-00</td>
<td>31782-00</td>
<td>31782-00A</td>
</tr>
</tbody>
</table>
Installed Modules

⚠️ WARNING ⚠️

To protect against shock and accidental start-up of the vehicle, disconnect the negative battery cable before proceeding. Inadequate safety precautions could result in death or serious injury.

⚠️ WARNING ⚠️

Always disconnect the negative battery cable first. If the positive battery cable should contact ground with the negative cable installed, the resulting sparks may cause a battery explosion which could result in death or serious injury.

1. Disconnect battery cables, negative cable first.
2. See Table 2. Locate and gain access to the existing ignition module.

3. Unplug and remove ignition module, save mounting fasteners.
4. See Table 3. Plug in and secure new module in place with original mounting fasteners.

Table 2. Ignition Module Location

<table>
<thead>
<tr>
<th>MODEL</th>
<th>IGNITION MODULE LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dyna Glide</td>
<td>On back side of electrical panel (left side of motorcycle)</td>
</tr>
<tr>
<td>Softail</td>
<td>Directly under seat</td>
</tr>
<tr>
<td>FLHT, FLT</td>
<td>Behind right side cover</td>
</tr>
</tbody>
</table>

5. Reconnect battery cables, positive cable first.

Table 3. Ignition Module Numbers

<table>
<thead>
<tr>
<th>OLD MODULE</th>
<th>NEW MODULE</th>
</tr>
</thead>
<tbody>
<tr>
<td>32719-01</td>
<td>32719-01A</td>
</tr>
<tr>
<td>32720-01</td>
<td>32720-01A</td>
</tr>
<tr>
<td>31778-01</td>
<td>31778-01A</td>
</tr>
<tr>
<td>32750-99A</td>
<td>32750-99B</td>
</tr>
<tr>
<td>31782-00</td>
<td>31782-00A</td>
</tr>
</tbody>
</table>

Table 4. Claim Information–Kits in Stock

<table>
<thead>
<tr>
<th>Claim Type</th>
<th>HPI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quantity</td>
<td>See note below</td>
</tr>
<tr>
<td>Problem Part No.</td>
<td>See note below</td>
</tr>
<tr>
<td>Part Description</td>
<td>Ignition module kit, ignition module</td>
</tr>
<tr>
<td>Customer Concern Code</td>
<td>0103</td>
</tr>
<tr>
<td>Condition Code</td>
<td>7913</td>
</tr>
</tbody>
</table>

Credit Procedure

Kits in Stock

Determine if you have any affected kits in stock. Remove the module only from all affected kits in stock. Package the removed modules with the blue packing list and return them freight collect to the following location:

USI
9801 80th Avenue
Pleasant Prairie, WI 53158
ATTN: Yvonne DSA

Be sure the return address on the blue packing list is legible and includes your dealer number and complete dealer name and address to which the replacements should be shipped.

**NOTE**

Harley-Davidson and its supplier will not be responsible for incorrect or improper address information, lost or misdirected shipments.

Because this is a P&A recall, no electronic claims can be accepted at this time. A paper claim form (P/N 99520-76D) must be used. File the claim form referencing Service Bulletin M-1114, Recall 0103 in the “Description of Repair” section. Fill in the rest of the claim as follows:

Table 4. Claim Information–Kits in Stock

<table>
<thead>
<tr>
<th>Claim Type</th>
<th>HPI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quantity</td>
<td>See note below</td>
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</tr>
<tr>
<td>Customer Concern Code</td>
<td>0103</td>
</tr>
<tr>
<td>Condition Code</td>
<td>7913</td>
</tr>
</tbody>
</table>

**NOTE**

“Quantity” and “Problem Part No.” may vary depending on what you have in stock. List the part number of the old module or the kit. You will NOT receive credit for the modules or kits but will receive a replacement for each module only returned to USI. Although you do not receive credit for the modules or kits, it is imperative that you return all affected modules only to USI and file a claim for record purposes, as this information will be used by Harley-Davidson in its recall completion rate reports required by NHTSA.
**Installed Module Kits**

Contact each customer and arrange an appointment to have the required service performed. Be sure the appointment is made far enough in advance to give you time to order and receive the appropriate no charge replacement module. All modules will be shipped next day air, prepaid, Monday–Thursday. Orders received and processed on any business Friday will ship the following Monday. To order the replacement modules, fill out the attached white form and fax it to:

**USI**
FAX # 262-947-7283
ATTN: Yvonne DSA

Be sure the form includes your dealer number, complete dealer name and address to which the replacement should be shipped. Make copies of the form for future use.

**NOTE**
Harley-Davidson and its supplier will not be responsible for incorrect or improper information received on the form, lost or misdirected faxed order forms.

Because this is a P&A recall, no electronic claims can be submitted at this time. A paper claim form (P/N 99520-76D) must be used. Upon removal and replacement of the affected module on the vehicle, file the claim form referencing Service Bulletin M-1114, Recall 0103 in the “Description of Repair” section. Fill in the rest of the claim as follows for each vehicle serviced:

**Table 5. Claim Information–Installed Kits**

<table>
<thead>
<tr>
<th>Claim Type</th>
<th>HPF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quantity</td>
<td>1</td>
</tr>
<tr>
<td>Problem Part No.</td>
<td>See note below</td>
</tr>
<tr>
<td>Part Description</td>
<td>Ignition module</td>
</tr>
<tr>
<td>Customer Concern Code</td>
<td>0103</td>
</tr>
<tr>
<td>Condition Code</td>
<td>7913</td>
</tr>
<tr>
<td>Labor Code (you will receive applicable time per model plus 0.1 administrative time)</td>
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</table>

**NOTE**
“Problem Part No.” will vary depending upon model application of the vehicle being serviced.

Upon receipt and processing of each vehicle claim, you will receive a bar-coded label to return the replaced module. Return the module by the due date on the bar-coded label. Upon receipt of the module, you will receive appropriate labor credit and postage credit. No credit will be issued for parts as they were shipped free of charge, transportation paid.
This form is to be used to obtain a replacement module for vehicles only, not to replace stock!

Please send me the following ignition modules for the vehicles indicated. An appointment for the 0103 recall service has been arranged:

<table>
<thead>
<tr>
<th>PART NO.</th>
<th>VIN</th>
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To order and receive each replacement module needed, a VIN is required. Fax this order to:

USI
FAX # 262-947-7283
ATTN: Yvonne DSA
# PACKING LIST

**From:**

__________________________________________________________
(Dealer Number)

__________________________________________________________
(Dealer Name)

__________________________________________________________
(Address)

__________________________________________________________
(City, State, Zip)

<table>
<thead>
<tr>
<th>PART NO.</th>
<th>QTY</th>
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**Ship to:**

USI  
9801 80th Avenue  
Pleasant Prairie, WI 53158  
ATTN: Yvonne DSA

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**PLEASE INCLUDE THIS FORM IN ALL PACKAGES.**

This form is to be used for the return of kits and/or modules from stock only.