

# SERVICE BULLETIN



M-1131

February 7, 2003

## SPORTSTER REAR WHEEL SPACER IDENTIFICATION

### Purpose

Some 2003 Sportster motorcycles were produced with incorrect rear wheel spacers (left side). The incorrect spacer has a length difference that may affect the assembly stack up of the rear wheel components. This can cause the rear brake to make a noise similar to a lightly applied rear brake.

### Motorcycles Affected

2003 Sportster models built between 9/3/02 and 9/11/02.

### Required Dealer Action

If the customer complains of an unusual sound from the rear of the motorcycle, verify which left spacer the rear wheel contains by referring to Figure 1 below for visual identification. If replacement is required, replace the spacer per instructions in the appropriate service manual. The part number of the correct spacer is 43654-00A.

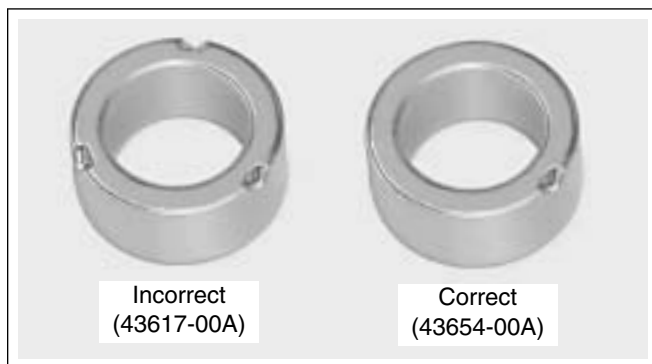


Figure 1. Rear Wheel Spacer Identification

### Credit Procedure

Complete a regular warranty claim referencing Service Bulletin M-1131 in the "Description of Repair" or "Comments" section of the claim. Fill in the rest of the claim as follows:

#### Credit procedure - Inspect Only

Claim Type	MC*
Quantity	0
Event 1, Problem Part No.	43654-00A
Part Description	Rear wheel spacer
Customer Concern Code	9203
Condition Code	9111
Primary Labor Code, Inspect	2117
Time Allowed	0.1
* Other claim types may be applicable, depending on warranty and/or status of vehicle.	

#### Credit Procedure - Replace Spacer

Claim Type	MC*
Quantity	0
Event 1, Problem Part No.	43617-00A
Part Description	Rear wheel spacer
Quantity, Additional Part No.	1
Event 1, Additional Part No.	43654-00A
Part Description	Rear wheel spacer
Customer Concern Code	9203
Condition Code	9111
Primary Labor Code, Replace	2118
Time Allowed	0.3
* Other claim types may be applicable, depending on warranty and/or status of vehicle.	

Upon receipt and processing of the properly completed claim, you will be credited the appropriate amount for parts and/or labor.

#### IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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