2006 VRXSE DESTROYER CUSTOMER / DEALER INFORMATION

General
The purpose of this bulletin is to provide customer / dealer support information on the 2006 VRXSE Destroyer model motorcycle.

Key components for obtaining technical support are as follows:

- Retail customers needing tuning support must provide their motorcycle P.I.N. (product identification number) located on the right side of the steering head tube of the motorcycle.
- Authorized dealers will need to provide the following; dealer name and number, contact name, motorcycle P.I.N., part numbers involved, as well as “Request I.D. Number” if you’ve contacted Harley-Davidson previously on the same issue.

Requests should be directed as follows:

- **Vance & Hines Motorsports (317) 852-9057, and ask for extension 15, Destroyer Support:** Support provided - Retail customer and Harley-Davidson dealer support for tuning and performance related questions, such as: chassis set-up, clutch tuning, Race-Pak data interpretation, or Race Tuner adjustment.
- **Harley-Davidson Technical Service (414) 343-4887, choose the V-Rod menu options:** Support provided - Harley-Davidson dealer only support for “out of the crate” functionality issues.
- **Harley-Davidson SPOC (800) 664-7762, choose the P&A option (number 2):** Support provided - Harley-Davidson dealer only support for crate shortages and Harley-Davidson supplied service parts information.

NOTE:
Upon delivery, immediately inspect crate contents and compare to inventory list on page 2-9 of Owner’s/Service/Set-up Manual (99450-06) included in the crate. Items included on the list will be contained in the crate in three separate boxes.

VRXSE Destroyer crate shortages can be claimed ONLY by the original receiving dealer. On crate shortages, receiving dealer is to file a code T (part not included with vehicle) RMA, and parts will be shipped to dealer directly from the manufacturing facility.

Some of the race specific service parts for VRXSE are available from corresponding suppliers. These suppliers should be contacted directly for any service parts needs. For all Harley-Davidson supplied service part requirements, dealers should place their order electronically with Harley-Davidson.

Please reference page 3.1 of the VRXSE Service Manual (99450-06) for the list of components, suppliers and phone numbers.

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IMPORTANT NOTE
In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

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