Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on certain 2009 model year Dyna FXD, FXDF, FXDC, FXDL, FXDB vehicles. These motorcycles have a jiffy stand Spring Anchor Part No. 47318-98, that may have been made with a defective weld that may allow the jiffy stand assembly to not retract as intended. This condition could lead to an accident which could cause injury or death to the rider.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0137) to remedy this defect. As required by law you may sell but NOT DELIVER any affected motorcycles to your customers until the recall is performed.

See Required Dealer Action to perform the recall service.

Motorcycles Affected

This recall applies to 2009 model year FXD, FXDF, FXDC, FXDL, FXDB vehicles built July 24, 2008 through August 28, 2008. A VIN list specific to vehicles shipped to your dealer is available via h-dnet.com and is no longer attached to mailed bulletins. This list may be found by following this path:

h-dnet.com / Service Toolbox / Safety campaign and Open VIN lists. Select 0137 campaign to view VIN list.

NOTE
If the vehicle does not appear on your dealer VIN list, refer to Safety and Product Campaign History by VIN link to verify if vehicle is affected.

Customer Notification

In accordance with Federal regulations administered by NHTSA, Harley-Davidson Motor Company, Inc. will send a letter to registered owners of affected products in the United States notifying them of this safety-related condition and instructing them to contact their dealer for the replacement service. A sample of the customer letter is attached. Customers outside the United States market may not receive notification from us, we request that you contact any owners of vehicles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and V.I.N.s as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).

Kit Ordering Information

An initial wave shipment of recall kits (Part No. 94720) will be made available the week of December 22, 2008. All kits will be shipped no charge, transportation paid via UPS1. If additional kits are needed, fill in the attached order form and fax it to the Warranty department at 414-343-8346. You must include your dealer number.

NOTE
No kit orders will be accepted prior to the termination of the wave shipment date. Orders received prior to the termination of the wave shipments will be discarded. Termination notice of wave shipments will be sent.

Upon completion of the recall on any vehicle, please be certain to follow the instructions listed under Credit Procedure and submit your recall claims promptly.

Table 1. Safety Recall Code 0137

<table>
<thead>
<tr>
<th>Item</th>
<th>Part No.</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anchor plate</td>
<td>47318-98</td>
<td>1</td>
</tr>
<tr>
<td>Pretzel clip</td>
<td>554A</td>
<td>1</td>
</tr>
<tr>
<td>Screw, pan head torx</td>
<td>3655A</td>
<td>1</td>
</tr>
</tbody>
</table>

IMPORTANT NOTE
In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

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Required Dealer Action

1. Verify motorcycle is involved in recall and recall is open.

   **NOTE**

   *See Figure 1. Do not disassemble jiffy stand assembly once removed from chassis.*

3. Remove the anchor plate (5) from frame.
4. Install new anchor plate from the recall kit.

Credit Procedure - Talon/h-dnet.com/Lightspeed Warranty Claim Users

For each vehicle serviced, file an electronic recall claim using the table that follows.

**Table 1-1. Safety Recall Code 0137**

<table>
<thead>
<tr>
<th>ENTRY FIELD</th>
<th>ENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Claim Type</td>
<td>SRC</td>
</tr>
<tr>
<td>Problem Part</td>
<td>47318-98</td>
</tr>
<tr>
<td>Quantity</td>
<td>Leave Blank</td>
</tr>
<tr>
<td>Primary Labor Code*</td>
<td>2270</td>
</tr>
<tr>
<td>Time</td>
<td>0.3</td>
</tr>
<tr>
<td>Customer Concern Code*</td>
<td>0137</td>
</tr>
<tr>
<td>Condition Code</td>
<td>9981</td>
</tr>
<tr>
<td>Replacement Kit Part No.</td>
<td>94720</td>
</tr>
<tr>
<td>Quantity</td>
<td>1</td>
</tr>
</tbody>
</table>

*These new codes may need to be downloaded into your system.

Credit Procedure - All Other Warranty Claim Users

For each vehicle serviced, file a claim supplying all necessary information as follows:

- Dealer Number
- Repair Order Number
- Claim Date
- Campaign Number (0137)
- Fix ID (C) - Corrected
- Full Seventeen Character VIN

Credit Procedure - Dealer Inventory (All Markets)

No affected components were shipped as service parts. Dealer inventory components are not involved in this recall.

Upon receipt of the properly completed recall claim, you will be credited 0.3 hours of labor for performing the procedure, plus appropriate market administrative time. Hold all replaced parts for 60 days from date credit issued for possible field inspection and/or request for return to factory. After 60 days, destroy and discard the parts.

   **NOTE**

Each vehicle recall inspection/correction must be filed on an individual claim. Please do not submit additional warranty events on the claims.

Figure 1. Jiffy Stand Assembly

1. Jiffy stand leg
2. Spring
3. Screw
4. Pin
5. Anchor Plate
6. Bolt
7. Catch
8. Threaded spacer
9. Pivot
10. Washer
11. pretzel clip

12. Jiffy stand leg
13. Spring
14. Screw
15. Pin
16. Anchor Plate
17. Bolt
18. Catch
19. Threaded spacer
20. Pivot
21. Washer
22. pretzel clip
## M-1238 SAFETY RECALL CODE 0137

<table>
<thead>
<tr>
<th>TYPE CODE</th>
<th>ORDER TYPE</th>
<th>VEHICLE IDENTIFICATION NUMBER(S)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC</td>
<td>RECALL</td>
<td></td>
</tr>
<tr>
<td>PC</td>
<td>PRODUCT CAMPAIGN</td>
<td></td>
</tr>
</tbody>
</table>

### ORDER DATE

### DEALER NUMBER

### QUANTITY | PART NUMBER | ITEM
---|-------------|-----------------------------
| 94720       | Code 0137 Dyna Jiffy Stand Spring Anchor |

**NOTE:** All orders are subject to approval. You may not receive the total quantity of kits ordered due to parts availability. If this happens, please submit another order for the balance, following all order procedures indicated in the Service Bulletin. Fax orders to the warranty department: 414-343-8346. You must include VIN number (if required) and your dealer number.

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**NOTE:** An order acknowledgement is automatically generated and faxed to your dealership's fax number as listed in GDIS the same day as your order is entered at HDMC. This acknowledgement will provide you with the order status and order number. To retrieve order information based on the Harley-Davidson order number, go to P&A Order Inquiry on h-dnet.com under the Parts and Accessories link, select H-D Order Number, enter the order number and click “Submit”. At the bottom of the page, click on “Track Part” to view tracking information for the order.
Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2009 model year Dyna FXD, FXDF, FXDC, FXDL and FXDB motorcycles built July 24, 2008 through August 28, 2008.

These 2009 model motorcycles have a jiffy stand Spring Anchor P/N 47318-98, which may have been built with a defective weld that may allow the jiffy stand assembly to not retract as intended. This condition could lead to a crash which could cause injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

**We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your vehicle repaired. Actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Shipping of recall kits to the dealerships will begin the week of December 22, 2008.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with
this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at http://www.safercar.gov.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
0137