Purpose
Harley-Davidson has developed a fork bracket that permits a smaller turning radius which may be required for use by some law enforcement agencies. Harley-Davidson is offering this fork bracket as a no-cost upgrade to those law enforcement agencies which may require the smaller turning radius.

Motorcycles Affected
2009 FLHTP and FLHP Models. Check VIN on h-dnet.com to determine program involvement and to confirm that the product program for the motorcycle is still open.

Customer Notification
Harley-Davidson Motor Company, Inc. will send a letter to registered owners of affected products in the United States notifying them of this non-safety related condition and instructing them to contact their dealer for the replacement service. A sample of the customer letter is attached. Customers outside the United States market may not receive this notification.

Program Duration
This program is effective beginning July 13, 2009. Please be advised that the services delivered under this product program will no longer be rendered at factory expense after two years from the date of this bulletin.

Kit Ordering Information
No wave shipments will be conducted. Please order kits only as needed for repairs. To order kits, fill in the attached order form and fax it to the warranty department (414-343-8346). You must provide a VIN for the vehicle being repaired and include your dealer number.

Table 1. FLHTP Kit (94746)

<table>
<thead>
<tr>
<th>Item</th>
<th>Part No.</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fork bracket</td>
<td>45435-10</td>
<td>1</td>
</tr>
<tr>
<td>Fairing edge trim</td>
<td>58311-96</td>
<td>1</td>
</tr>
<tr>
<td>Cable strap</td>
<td>10006</td>
<td>4</td>
</tr>
</tbody>
</table>

Table 2. FLHP Kit (94747)

<table>
<thead>
<tr>
<th>Item</th>
<th>Part No.</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fork bracket</td>
<td>45435-10</td>
<td>1</td>
</tr>
<tr>
<td>Left nacelle housing</td>
<td>67911-03B</td>
<td>1</td>
</tr>
<tr>
<td>Cable strap</td>
<td>10006</td>
<td>4</td>
</tr>
</tbody>
</table>

Required Dealer Action
Confirm that the vehicle is involved and the repair has not been completed. Inspect to see if the frame has been modified. If it has not, the fork bracket replacement should be performed.

- See Figure 1. Inspect frame for modification of fork stop (1). It must be flat, painted and as originally cast on both left and right sides of frame neck.

- If modified, the vehicle cannot be updated under this program. Stop the repair and complete an inspection claim using ONLY Table 3 under Credit Procedure.

- If not modified, proceed to update procedure for the applicable model. File a warranty claim using ONLY Table 4 or 5 under Credit Procedure.
NOTE
Refer to the Touring Models Service Manual for specific disassembly and assembly procedures and torque specifications.

1. Remove main fuse.
2. Remove windshield from motorcycle.
3. Remove left and right headlamp nacelles.
4. Raise vehicle until front wheel is off ground.  
   *NOTE*  
   It is not necessary to disconnect cables and harnesses from handlebars.

5. Remove handlebar mounts from upper fork bracket and carefully lay handlebar assembly on protected fuel tank.
6. Remove fork cap bolts.
7. See Figure 2. Remove fork stem nut (1) and hardened flat washer (2).
8. Remove upper fork bracket (3).
9. Remove fork lock, bushings and all hardware. Transfer to new upper fork bracket.

Assembly

*NOTE*
- Apply the appropriate threadlocker to fasteners as instructed in the service manual.
- Refer to the service manual for the necessary torque values.
1. Install new upper fork bracket using original hardened flat washer and stem nut. Do not tighten nut at this time.

*NOTE*
The washer under the fork stem nut is a special hardened material. Never replace this washer with a common flat washer. Doing so may allow the fork stem nut to loosen resulting in loss of steering control.

FLHP

Disassembly

1. Snug fork pinch bolts enough to prevent fork rotation. Tighten fork plugs to specification. Loosen pinch bolts.
3. Install handlebar assemblies. Be sure to install flat washer and ground terminal as shown in the service manual.

*NOTE*
Fork pinch bolts must be loosened before tightening stem nut.

4. Check fork swing outlined in the service manual and adjust as needed. Tighten fork stem nut and pinch bolts to specification.

*NOTE*
To avoid possible damage to the brake hose and/or handlebar switch wires, verify that trim strips are installed on inside edges of the headlamp nacelle. Cutting or severe chafing of the brake hose and/or handlebar switch wires could cause loss of function while riding.

5. Install headlamp nacelles using new left housing (supplied). Transfer the trim strip from the old nacelle to the new one.
6. Mate connectors removed during disassembly and install new cable straps that were cut during disassembly. Verify all wires and cables are routed to ensure clearance at full steering lock.
7. Install the windshield.
8. Install main fuse.
Disassembly

**NOTE**
Refer to the Touring Models Service Manual for specific disassembly and assembly procedures and torque specifications.

1. Remove main fuse.
2. Remove outer fairing and windshield.
3. Remove fairing cap from motorcycle.
4. Remove auxiliary lamp assembly.
5. Raise vehicle until front wheel is off ground.

**NOTE**
It is not necessary to disconnect cables and harnesses from handlebars.

6. Remove handlebar mounts from upper fork bracket and carefully lay handlebar assembly on protected fuel tank.
8. Remove fork cap bolts.
9. See Figure 2. Remove fork stem nut (1) and hardened flat washer (2).
10. Remove upper fork bracket (3).
11. Remove ignition switch, bushings and all hardware and transfer to new upper fork bracket.

Assembly

**NOTE**

- Apply the appropriate threadlocker to fasteners as instructed in the service manual.
- Refer to the service manual for the necessary torque values.

1. Install new upper fork bracket using original hardened flat washer and stem nut. Do not tighten nut at this time.

**NOTE**
The washer under the fork stem nut is a special hardened material. Never replace this washer with a common flat washer. Doing so may allow the fork stem nut to loosen resulting in loss of steering control.

2. Snug fork pinch bolts enough to prevent fork rotation. Tighten fork plugs to specification. Loosen pinch bolts.
3. Install handlebar assembly. Be sure to install flat washer and ground terminal as shown in the service manual.
4. Place inner fairing on fork brackets.
5. See Figure 3. Trim inner fairing:
   a. With fairing loosely secured to fork brackets, measure 3/8 inch (10 mm) from inner edge of lower rear leg of inner fairing.
   b. Scribe straight line from top to bottom.
   c. Insert wood backup block/shim between fairing and lower fork bracket to gain additional clearance to protect the fork bracket while cutting.
   d. Use cut off wheel to carefully cut plastic fairing along line using steel straight edge as a guide.
   e. File edge smooth.
   f. Cut rubber edge trim (supplied) to length and apply to newly cut edge.
   g. Repeat for opposite side.
6. Position inner fairing on fork brackets.
7. Install chrome fairing skirt.

**NOTE**
Fork pinch bolts must be loosened before tightening stem nut.
8. Check fork swing as outlined in the service manual and adjust as needed. Tighten fork stem nut and pinch bolts to specification.
9. Install auxiliary lamp assemblies.
10. Mate connectors removed during disassembly and install new cable straps that were cut during disassembly. Verify all wires and cables are routed to ensure clearance at full steering lock.
11. Install fairing cap.
12. Install ignition switch.
13. Install outer fairing and windshield.
Credit Procedure -
U.S. Market/Non-U.S. Market
Complete an electronic warranty claim referencing Service Bulletin M-1248. Fill in the rest of the form using **ONLY ONE** of the following tables:

**Table 3. FLHTP/FLHP Inspection**

<table>
<thead>
<tr>
<th>Claim Type</th>
<th>PPC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Event Problem Part No.</td>
<td>45435-09</td>
</tr>
<tr>
<td>Part Description</td>
<td>Upper fork bracket</td>
</tr>
<tr>
<td>Quantity</td>
<td>Leave Blank</td>
</tr>
<tr>
<td>Primary Labor Code*</td>
<td>2272</td>
</tr>
<tr>
<td>Time</td>
<td>0.1</td>
</tr>
<tr>
<td>Customer Concern Code*</td>
<td>0908</td>
</tr>
<tr>
<td>Condition Code</td>
<td>9983</td>
</tr>
</tbody>
</table>

* These codes may need to be downloaded into your system.

**Table 4. FLHTP Repair**

<table>
<thead>
<tr>
<th>Claim Type</th>
<th>PPC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Event Problem Part No.</td>
<td>45435-09</td>
</tr>
<tr>
<td>Part Description</td>
<td>Upper fork bracket</td>
</tr>
<tr>
<td>Quantity</td>
<td>Leave Blank</td>
</tr>
<tr>
<td>Primary Labor Code*</td>
<td>2274</td>
</tr>
<tr>
<td>Time</td>
<td>3.3</td>
</tr>
<tr>
<td>Customer Concern Code*</td>
<td>0908</td>
</tr>
<tr>
<td>Condition Code</td>
<td>9981</td>
</tr>
<tr>
<td>Replacement Part No.</td>
<td>94746</td>
</tr>
<tr>
<td>Quantity</td>
<td>1</td>
</tr>
</tbody>
</table>

* These codes may need to be downloaded into your system.

**Table 5. FLHP Repair**

<table>
<thead>
<tr>
<th>Claim Type</th>
<th>PPC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Event Problem Part No.</td>
<td>45435-09</td>
</tr>
<tr>
<td>Part Description</td>
<td>Upper fork bracket</td>
</tr>
<tr>
<td>Quantity</td>
<td>Leave Blank</td>
</tr>
<tr>
<td>Primary Labor Code*</td>
<td>2276</td>
</tr>
<tr>
<td>Time</td>
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<tr>
<td>Customer Concern Code*</td>
<td>0908</td>
</tr>
<tr>
<td>Condition Code</td>
<td>9982</td>
</tr>
<tr>
<td>Replacement Part No.</td>
<td>94747</td>
</tr>
<tr>
<td>Quantity</td>
<td>1</td>
</tr>
</tbody>
</table>

* These codes may need to be downloaded into your system.

Upon receipt of the properly completed claim, you will be credited for the labor time as shown for performing this service. Hold all parts for 60 days from the date of credit. Parts must be discarded after 60 days.

Each vehicle repair must be filed on an individual claim. Please do not submit additional warranty events on these claims.
**RECALL AND PRODUCT CAMPAIGN ORDER FORM**

**M-1248 PRODUCT CAMPAIGN 0908**

<table>
<thead>
<tr>
<th>TYPE CODE</th>
<th>ORDER TYPE</th>
<th>VEHICLE IDENTIFICATION NUMBER(S)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC</td>
<td>RECALL</td>
<td></td>
</tr>
<tr>
<td>PC</td>
<td>PRODUCT CAMPAIGN</td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** All orders are subject to approval. You may not receive the total quantity of kits ordered due to parts availability. If this happens, please submit another order for the balance, following all order procedures indicated in the Service Bulletin. Fax orders to the warranty department: 414-343-8346. You must include VIN number (if required) and your dealer number.

<table>
<thead>
<tr>
<th>QUANTITY</th>
<th>PART NUMBER</th>
<th>ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>94746</td>
<td>Code 0908: FLHTP</td>
</tr>
<tr>
<td></td>
<td>94747</td>
<td>Code 0908: FLHP</td>
</tr>
</tbody>
</table>

**ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI USA 53201**

**NOTE:** An order acknowledgement is automatically generated and faxed to your dealership's fax number as listed in GDIS the same day as your order is entered at HDMC. This acknowledgement will provide you with the order status and order number. To retrieve order information based on the Harley-Davidson order number, go to P&A Order Inquiry on h-dnet.com under the Parts and Accessories link, select H-D Order Number, enter the order number and click “Submit”. At the bottom of the page, click on “Track Part” to view tracking information for the order.
July 13, 2009

Dear Harley-Davidson Motorcycle Owner:

Our records indicate you are the owner of a 2009 FLHTP or FLHP Police model motorcycle. Harley-Davidson has recently developed a change to the fork bracket used on the 2009 FLHTP and FLHP that permits a smaller turning radius which may be required for use by some law enforcement agencies.

In the interest of customer satisfaction, Harley-Davidson is offering a no cost upgrade (Product Program 0908) to the owners of 2009 FLHTP and FLHP model motorcycles built through May 21, 2009. Upgrades for models in Product Program 0908 will include an inspection and replacement if required.

While this is not a safety issue, we urge you to contact your authorized Harley-Davidson dealer to schedule an appointment to have the product improvement service performed. The service will be performed at no cost to you if performed within two years from the program announcement. The service will require less than four hours to perform, however, due to scheduling, your dealer may request to have your motorcycle for a longer period of time. Parts availability at your dealership will begin the week of July 13, 2009.

This no cost offer expires two years from the date of the program announcement (July 13, 2011).

To verify that the service has been completed, your dealer will ask you to sign an acknowledgement when you pick up your motorcycle.

We thank you for your cooperation. We regret any inconvenience this may cause, but we have taken this action in the interest of your continued satisfaction with our product.

Sincerely,

Harley-Davidson Motor Company