SERVICE BULLETIN



M1328_B 2021-02-24

M1328: FUEL FILLER NECK EMISSIONS RECALL 0613

Reason for Revision

Table 1. Document History

Date	Revision Description			
2021-02-24	Address Typo			
2021-02-24	* Updated Refer to Vehicles Affected.			
	Updating wording, links and credit procedure			
2021-02-16	Updated Vehicles Affected, Required Dealer			
	* Action, Fuel Filler Neck Adjustment Proced-			
	ure, Credit Procedure			
	* Removed Credit Procedure: Canadian			
	Retailers section			
2014-02-21	Updated			
2012-08-21	Updated			
2012-08-14	Initial release			

This is a revision of service bulletin M1328A, originally released August 21, 2012. This revision includes a poster describing the recall and instructions to display it in the dealership.

Purpose

Harley-Davidson Motor Company has determined that upon exposure to certain types of fuel formulations and/or high ambient temperatures the gas cap may develop a fitment issue between the female threads in the gas tank fill neck and the male threads on the gas cap. This condition may affect the ability of the gas tank and cap assembly to properly seal to perform in compliance with EPA regulations, specifically 40 U.S. Code of Federal Regulations Part 1051.110, governing permeation.

In the interest of motor vehicle compliance and customer satisfaction, Harley-Davidson has voluntarily elected to initiate an emissions recall (Campaign 0613). In the interest of the regulatory compliance for our mutual customers, you may sell but NOT deliver any affected motorcycles to your customers until the remedy is completed. See Required Dealer Action to perform the recall service.

Vehicles Affected

Refer to Table 1 for years and models involved.

A VIN list specific to vehicles shipped to the dealership is available using:

U.S. Market: The Warranty Campaign Center tool in H-Dnet.com.

- Select "Safety Campaign Open VIN List", then select 0613 campaign to view VIN list.
- If the vehicle does not appear on your dealer VIN list, refer to the Vehicle Information tool to verify if vehicle is affected.

Canadian Market: The Vehicle Information tool in H-Dnet.com, enter the vehicles VIN. If recall 0613 is "OPEN" perform the recall service and submit a claim. Refer to Credit Procedure.

Markets Affected

This emissions recall applies to vehicles sold in the US and Canada.

Customer Notification

Harley-Davidson Motor Company, Inc. will send a letter to registered owners of affected products in the US notifying them of this non-safety related condition and instructing them to contact their dealer for the repair service. A sample of the customer letter is attached. Customers outside the US market may receive this notification through other means. Print and display attached poster in an area where customers will be able to see it upon entry into the dealership.

Table 2. Year(s) and Model(s) Involved

YEAR	MODELS			
2008	FLSTC, FLSTF, FLSTN, FLSTSB FXCW, FXCWC, FXSTB, FXSTC, FXDB, FXDC, FXDF, FXDL, FXDWG XL883, XL883C, XL883L, XL1200C, XL1200L, XL1200N, XL1200R			
2009	FLSTC, FLSTF, FLSTN, FLSTSB FXCW, FXCWC, FXSTSSE3, FXSTB, FX- STC, FXDB, FXDC, FXDF, FXDL, FXDFSE XL883C, XL883L, XL883N, XL1200C, XL1200L, XL1200N			
2010	FLSTC, FLSTF, FLSTFB, FLSTN, FLSTSB FXCWC, FXSTC, FXDB, FXDC, FXDF, FXDWG, FLSTSE, FXDFSE2 XL883L, XL883N, XL1200C, XL1200L, XL1200N, XL1200X			
2011	FXDB, FXDC, FXDF, FXDWG XL883L, XL883N, XL1200L, XL1200N, XL1200X			

Required Dealer Action

 Print and display attached poster in an area where customers will be able to see it upon entry into the dealership.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

- 2. Confirm vehicle involvement.
- Perform filler neck adjustment using the provided FUEL FILLER TOOL (Part No. HD-50653) following the instructions provided below.

NOTE

Shipment of FUEL FILLER TOOL (Part No. HD-50653) began August 15th, 2012.

 Upon completion of this recall provide the owner with a copy of the repair order as evidence that the recall has been completed.

NOTE

If the motorcycle is registered in the state of California you must also provide the customer with a completed Vehicle Emission Recall Proof of Correction Form, previously shipped to California dealers or presented by the customer.

Upon completion, follow the instructions listed under the appropriate credit procedure and submit your claims promptly.

Fuel Filler Neck Adjustment Procedure

 See Figure 1. Use FUEL FILLER TOOL (Part No. HD-50653).

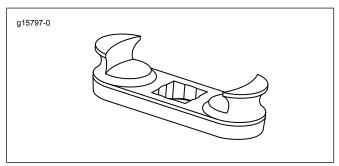


Figure 1. Fuel Filler Tool

- 2. Remove the fuel cap.
- 3. Insert a 3/8 drive 6-inch extension into the tool.
- See Figure 2 and Figure 3. Identify the location of the vent hole in the side of the fuel tank cap area (not threaded). Also identify the threaded area 180 degrees opposite of vent hole.

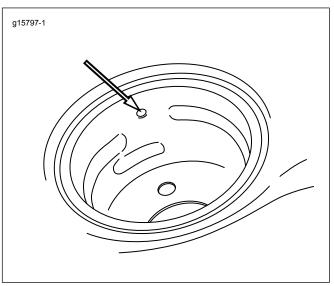


Figure 2. Vent Hole

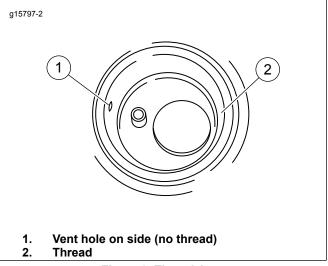


Figure 3. Thread Area

See Figure 4 and Figure 5. Holding the tool and extension on an angle, insert tool so that the saddle of the tool engages the thread 180 degrees opposite of vent hole.

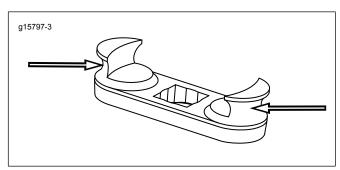


Figure 4. Saddle Location

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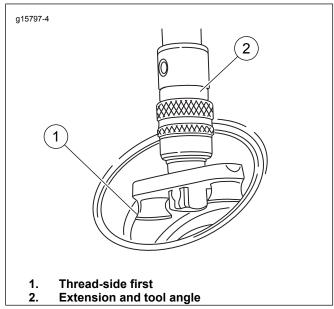


Figure 5. Tool Insertion

6. See Figure 6. Stand the tool and extension up vertically and at the same time push down on the tool in the non-thread area until level.

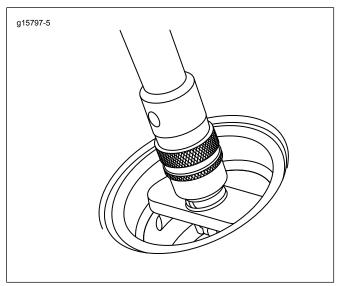


Figure 6. Engaging Tool

7. See Figure 7. (Extension removed for clarity) Verify that both tool saddles are engaging the thread.

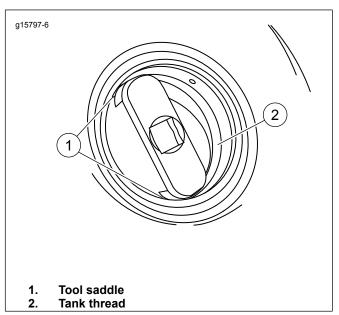


Figure 7. Proper Tool Position

8. See Figure 8. Turn the tool clockwise one half turn (180 degrees), remove tool and repeat steps 5 through 8 for a total of two rotations.

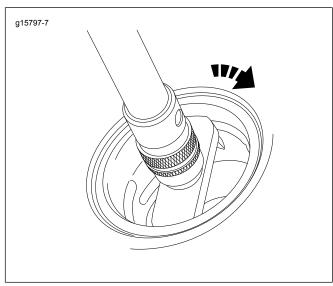


Figure 8. Turning the Tool

9. Remove the FUEL FILLER TOOL (Part No. HD-50653), and install the fuel cap.

Credit Procedure

Complete an electronic warranty claim referencing this service bulletin number. Fill in the rest of the form as follows:

Table 3. Emissions Recall 0613

ITEM	DATA
Claim Type	SRC
Problem Part Number	61272-92B
Quantity	Leave Blank
Primary Labor Code*	3572
Time	0.1 hours
Customer Concern Code*	0613

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Table 3. Emissions Recall 0613

ITEM	DATA			
Condition Code	9981			
* These items may need to be downloaded to your system.				

Upon receipt of the properly completed claim, you will be credited for labor time for performing the recall procedure plus appropriate market administrative time. The recall record will be updated. Each vehicle recall completion must be filed on an individual claim. Please do not submit additional events on these claims.

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