

SERVICE BULLETIN



M-1360

February 14, 2014

ECM LOCK-UP USING OBSOLETE SCREAMIN' EAGLE SUPER TUNER SOFTWARE

Purpose of Bulletin

An issue has been discovered when attempting to load Screamin' Eagle Performance calibrations using an obsolete version of Super Tuner software. The original equipment ECM (Electronic Control Module) calibration strategy for Harley-Davidson Touring and Trike models was updated in early 2014. Using an obsolete version of the Super Tuner software results in an incomplete calibration flash and subsequently locks up the ECM with no recovery option.

Vehicles Affected

All 2014 Touring and Trike models with the revised ECM strategy.

Markets Affected

All markets are affected.

Required Dealer Action

Ensure that all of the dealership's computers using the Screamin' Eagle Super Tuner software have been updated to software revision 7.003.0001 or later. See Figure 1. Check the installed version using the CHECK FOR UPDATES button in the software. Optionally, updated software can be downloaded from <http://h-d.com/prosupertuner>.

Check for software updates every time Screamin' Eagle Performance tuning software is used.

If an ECM has been rendered unusable due to the situation described above, contact Harley-Davidson Technical Services for further action.

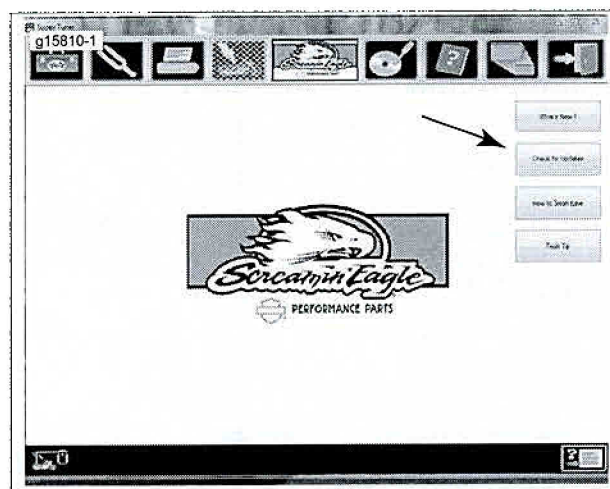


Figure 1. Check for Updates Button in Super Tuner

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
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