

SERVICE BULLETIN



M-1370

May 6, 2014

DEALER GLOBAL POSITIONING SYSTEM (GPS) INFORMATION VERIFICATION

Purpose

Harley-Davidson has received reports that some dealerships have inaccurate global positioning system (GPS) coordinates in the Boom! Box Audio System navigation database. This information is retrieved from the Harley-Davidson Global Distribution Information System (GDIS).

Dealers need to verify that their GPS coordinates are accurate, and if not accurate, submit a "Request Data Change" email with the correct coordinates.

Markets Affected

All markets are affected.

Required Dealer Action

1. Go to the GDIS website:
<https://hdaccess.harley-davidson.com/gdis/index.jsp>.
Verify that accurate GPS coordinates are displayed for your dealership in the "Facility" tab.
2. If the coordinates are incorrect, submit the correct coordinates using the "request data change" email link provided on the webpage.

Canadian Retailers: If the coordinates are incorrect, contact your Regional Service Manager and provide the correct coordinates.

3. The coordinates must be in the format of latitude and longitude with a maximum of three digits before the decimal point, and six digits after. Either or both values can be negative. Example: H-D Juneau Ave. Facility is: 43.046049 (latitude) -87.959650 (longitude).
4. To capture accurate coordinates, use a Touring model equipped with a Boom! Box 6.5GT placed near the entrance of the dealership parking lot.
 - a. Within the "Home" Screen, select "Navigation".
 - b. Select "Menu" in the upper right corner.
 - c. Select "Location".
5. The coordinates will be displayed along with signal strength.

NOTE

Due to the time needed for software development and testing, this information must be updated by July 1st, 2014 to be included in the 2016 model year software.

6. Verify that all dealership information is correct in GDIS.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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