



2021-03-18

[illegible]

**Table 2. New Battery Part Numbers**

Platform	Part No.
Dyna	65989-97D
Softail	65989-97D
Sportster	65958-04B
Street	65958-04B
Touring	66010-97D
Trike	66010-97D
V-Rod	65989-97D

**Update 192-210335D**

This update was created to improve the accuracy of warranty claims on batteries. This update also allows for the technician to complete the testing procedure and produce a printout with warranty code if a battery becomes too hot, emits odors during load testing or is suddenly removed from the charger.

*NOTE*

*With this update, charge times will increase due to a more aggressive charge routine.*

**Required Dealer Action***NOTE*

- Complete software update to the GRX-3110 by **April 15, 2021**.
- It takes about 45–90 min to complete the update.
- Contact Midtronics Customer Service with any issues related to this process at 630-323-2800 in North America. Outside the U.S., call 00-1-630-323-2800.
- The software update requires the Universal Serial Bus (USB) cable provided with the GRX 3110. This USB cable is a "Type A Male to Type A Male" cable.
- See warranty manual for your region on retention length of batteries and the corresponding printout requirements.

1. To download the latest file click GRX-3110\_Software.

*NOTE*

*Login into SIP through Google Chrome to view.*

- a. The PC operating system must be Windows 7 or later to work with the GRX 3110.
2. When the download is complete, right click the file and select **Extract All** to unzip the file.
3. When the file has been downloaded and unzipped, double click it to begin the installation process.
4. Verify that the computer has the auxiliary power connected to prevent loss of power during download.
5. Follow the Installation Wizard to complete installation of the update.
6. Verify the GRX-3110 software has been updated by selecting:
  - a. **PRINT/VIEW>VERSION INFO**
7. The version displayed should be 192-210335J.