

SERVICE BULLETIN



M-1399

March 19, 2015

INTERNATIONAL DEALER LOCATION SOFTWARE PATCH FOR 2014 BOOM! BOX 6.5GT INFOTAINMENT SYSTEM

Purpose

This bulletin is to inform dealers of a patch that adds H-D dealership locations to certain non-US 2014 Touring and Trike models. This corrects the condition that the dealerships button under navigation would not show any dealerships. This patch must be downloaded from H-Dnet.com and installed by a dealer. This patch is not available to the customer directly.

Motorcycles Affected

This information applies to certain 2014 Touring and Trike models with a Boom! Box 6.5GT (Part No. 76000232) Infotainment system originally shipped with V1.16.9 through 1.17.4 software.

Markets Affected

Asia, Australia/Pacific Rim, EMEA markets are affected.

Required Dealer Action

NOTE

The patch must be installed on 2014 ROW Boom! 6.5GT systems having V1.16.9-1.17.4 software. Attempts to install on another system will result in an error message.

Verify that installed software version is 1.16.9-1.17.4.

1. Download the Boom! 6.5 GT Software Update from https://www.h-dnet.com/cq-publish/content/h-dnet/NorthAmerica/en_US/Pages/Departments/Service/SoftwareDownloads/Software_Patches.html.
2. Unzip the file.
3. Copy the appropriate file to the root directory of a USB flash drive.
4. Install the patch following the normal Boom! Box software update procedure.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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