

SERVICE BULLETIN



M-1400A

April 8, 2015

2014-2015 FXSB, FLSTNSE LOW-PROFILE FUEL TANK CAP

Reason for Revision

This bulletin revises the replacement part package date statement.

Purpose

Harley-Davidson has discovered that a defect is present with the low-profile fuel tank cap used on 2014-2015 FXSB and FLSTNSE motorcycles. The cap can be turned down to a point where it cannot be removed or scratches the paint.

Motorcycles Affected

This information applies to all 2014-2015 FXSB and FLSTNSE models built before February 25, 2015.

Markets Affected

All markets are affected where these models are sold.

Required Dealer Action

1. Inspect the fuel cap fit on any affected model. Use HUB-CAP REMOVER & INSTALLER (Part No. HD-41494) to remove stuck cap.
2. If evidence of contact with the paint or difficulty removing the cap are found, replace with a **new** fuel cap (Part No. 62543-11).

NOTE

Verify that replacement fuel cap has a package date after February 24, 2015.

3. If fuel tank is damaged due to the fuel cap, contact Harley-Davidson Technical Service for possible authorization.
4. **Vehicles within warranty only:** Submit a warranty claim using the appropriate credit table.

NOTE

Reference P&A Bulletin PAB1045 for disposition of parts in dealer inventory.

Credit Procedure: U.S. Market / Non-U.S. Market

Complete an electronic warranty claim referencing this service bulletin number. Enter M-1400A in Event Comments:

Table 1. OEM Replacement

| ITEM | DATA |
|-----------------------|----------|
| Claim Type | MC |
| Problem Part Number | 62543-11 |
| Quantity | 1 |
| Labor Code | 2565 |
| Time | 0.1 hr |
| Customer Concern Code | 9203 |
| Condition Code | 1518 |

If part is listed in the SWR, use table below.

Table 2. SWR Replacement

| ITEM | DATA |
|-----------------------|----------|
| Claim Type | PNA |
| Problem Part Number | 62543-11 |
| Quantity | 1 |
| Labor Code | 8302 |
| Time | 0.2 hr |
| Customer Concern Code | 9203 |
| Condition Code | 1518 |

Part Return Information: All Markets

Hold all replacement parts for 60 days from date of credit issue for possible field inspection or return to the factory. After 60 days, destroy and discard parts.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

| ROUTING | SERVICE MANAGER | SALES MANAGER | PARTS MANAGER | WARRANTY PROCESS MANAGER | LEAD TECHNICIAN | TECHNICIAN NO. 1 | TECHNICIAN NO. 2 | TECHNICIAN NO. 3 | RETURN THIS TO |
|--------------|-----------------|---------------|---------------|--------------------------|-----------------|------------------|------------------|------------------|----------------|
| INITIAL HERE | | | | | | | | | |

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