SERVICE BULLETIN



M1437 2017-01-25

M1437: NON-COMPLIANCE RECALL 0624 - PHILIPPINE 2015 XG500 EMISSIONS

Purpose

Harley-Davidson Motor Company Inc. has determined that a regulatory non-compliance defect exists on certain 2015 Street XG500 motorcycles shipped to the Philippine market.

Bulletin M1437 notifies that certain model year 2015 Australian configuration XG500 vehicles were shipped to the Philippines dealer-direct market and do not comply with the tailpipe emission requirements which is specified by Section 22, Chapter II of Republic Act 8749 (Clean Air Act of 1999) in relation to Part IX, Rule XXXI of DENR Administrative Order 2000-81 (Implementing Rules and Regulations of RA8749) required for this market.

In the interest of achieving compliance and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0624). In the interest of regulatory compliance for our mutual customers, you may sell but NOT deliver any affected motorcycles to your customers until the remedy is completed. See Required Dealer Action to perform the recall service.

Overview

- · Kits required: Yes.
- · Repair: All affected. Inspection is not required.
- · Affected system: Exhaust.
- Affected components: Exhaust pipe and associated gaskets, clamps and retaining rings.
- Solution: Install Exhaust Pipe Kit (Part No. 91500090).

Motorcycles Affected

This recall applies only to certain 2015 Australian configuration XG500 vehicles shipped to the Philippines dealer-direct market.

A VIN list specific to motorcycles shipped to your dealership is available via h-dnet.com. This list may be found by following this path:

 h-dnet.com/Service Toolbox/Warranty Campaign Center/Safety Campaign and Open VIN lists.

Select 0624 campaign to view the VIN list.

NOTE

If the motorcycle does not appear on your dealer VIN list, refer to the Vehicle Information link to determine if the motorcycle is affected. If you are not sure that a non-compliance recall has been completed on a particular motorcycle, check the recall records available on h-dnet.com. Many dealers will not have an affected motorcycle.

Markets Affected

Only the Philippine market is affected.

Parts Ordering

To order 0624 recall kit (Part No. 91500090), the PAM order type is recall and all orders are VIN specific. Each ordered kit will be charged to the dealer. See Credit Procedure: SAP System Users. In case of questions or concerns, contact your local PAM (Parts, Accessories and Motor-Clothes) representative, market SCC or your local warranty representative.

Table 1. Kit Contents

Part No.	Description	Qty
65600219	Exhaust pipe assembly	1
12200054	Retaining ring	2
65900011	Exhaust flange gasket	2
65900007	Muffler clamp	1
11936	Oxygen sensor gasket	2

Customer Notification

Harley-Davidson dealers will notify registered owners of affected products about this regulatory related condition and instruct them to the dealer for the service.

It is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership. You are also required to perform the recall service on all affected models in your dealership inventory prior to delivering, renting or leasing those models.

NOTE

We request that you contact any owners of affected motorcycles still listed as unregistered. Advise them of the non-compliance recall and make arrangements for them to come in for recall service.



In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service

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ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

Required Dealer Action

- Verify motorcycle is involved in this recall and the recall is open.
- Install Recall 0624 Exhaust Pipe Kit (Part No. 91500090).
 See the service manual for specific procedures.

Upon completion of the recall on any motorcycle, follow the instructions listed under the appropriate Credit Procedure. Submit recall claims promptly.

Credit Procedure: SAP System Users

For each motorcycle serviced, file an electronic recall claim using the following table:

Table 2. Non-Compliance Recall Code (0624)

ITEM	DATA		
Claim Type	Recall claim		
FIX ID-Found in Recall Number	С		
Problem Part Number	65600149		
Customer Concern Code	0624		
Condition Code	9981		

Upon submission of the properly completed recall claim, you will be credited the value cost of the recall kit plus 0.8 hours labor for performing the recall procedure, and the appropriate market administrative time. The recall record will be updated.

Hold all replaced parts for 60 days from date credit was issued for possible field inspection and/or request for return to factory. After 60 days, destroy and discard the parts.

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