# SERVICE BULLETIN



M1455 2017-09-29

### M1455: 2018 SOFTAIL MILWAUKEE-EIGHT 107 - CLUTCH PACK

### **Purpose for Service Bulletin**

This bulletin informs dealers of a running change from a 9-plate clutch pack to a 10-plate clutch pack on 2018 Softail models with a Milwaukee-Eight 107 engine.

## **Motorcycles Affected**

9-plate clutch packs applies to all 2018 Softail models with a Milwaukee-Eight 107 built between 6/28/2017 and 08/08/2017.

#### Markets Affected

All markets are affected.

#### Required Dealer Action

When replacing any Milwaukee-Eight 107 Softail clutch pack, the 10-plate clutch pack is the correct fitment for the service part. Do not attempt to order a 9-plate clutch pack, it is not available. Do not mix components of 9-plate and 10-plate clutch packs as parts are not interchangeable.

Replacing a functioning 9-plate clutch pack for a 10-plate clutch pack for retrofit is not a warrantable condition. Warranty only applies to a clutch that has a manufacturing defect. Clutch wear is not a warrantable condition, it is considered a wear item. See your regional warranty manual for warranty guidance.

| ROUTING      | SERVICE<br>MANAGER | SALES MANAGER | PARTS MANAGER | WARRANTY<br>PROCESS<br>MANAGER | LEAD TECHNICIAN | TECHNICIAN NO. 1 | TECHNICIAN NO. 2 | TECHNICIAN NO. 3 | RETURN THIS TO |
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