# **SERVICE BULLETIN**



#### M1459

# M1459: PRODUCT PROGRAM 0925 - INDIA MARKET 2018 STREET OWNER'S MANUAL

# **Purpose for Service Bulletin**

Harley-Davidson is conducting a product program (0925) offering a no charge replacement of 2018 Street owner's manuals on affected motorcycles for this non-safety issue.

## **Motorcycles Affected**

This program applies to some 2018 Street motorcycles in India only. A VIN (Vehicle identification number) list specific to motorcycles shipped to the dealership is available via h-dnet.com. This list is found by following this path:

#### a. H-Dnet.com > My Tool Box > Warranty Campaign Center > Product Campaign Open VIN List

b. Select Campaign Number to view the VIN list.

## **Program Duration**

Two years from program launch date.

#### **Markets Affected**

India only

#### Part Numbers

2018 Street Owner's Manual - 94000483

#### **Required Dealer Action**

- 1. Confirm that the motorcycle is involved and the product program is open.
- 2. Provide the customer with the owne'rs manual.
- 3. Submit claim confirming owner's manual has been:
  - a. Delivered to customer.
  - b. Attached to motorcycle prior to delivery.

## **Credit Procedure**

Submit a claim for each motorcycle serviced in this product program for which VIN involvement was verified on h-dnet.com. Refer to Table 1.

ITEM	DATA
Claim Type	Recall Claim
FIX ID-Found in Recall Number	С
Problem Part Number	94000483
Customer Concern Code	0925
Condition Code	9981

Table 1.

# **Credit Procedure: All Other System Users**

Upon submission of the properly completed claim, dealership is credited for 0.2 h of labor for performing the product program procedure. Plus appropriate market administrative time.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

RC	DUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITI	AL HERE									

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