# SERVICE BULLETIN



M1468 2018-03-12

# M1468: 2017 - 2018 TOURING AND TRIKE - CLUTCH SWITCH UPDATE

## Reason for Revision

Refer to Table 1.

**Table 1. Document History** 

Date	Revision Description		
2018-03-02	Initial release		
2018-03-02	Updated Symptom of Issue		
2018-03-06	Updated Table 3, Table 4, Table 5		
2018-03-12	Updated Part Numbers/Table 5, Credit Procedure/ Table 6		

# **Purpose for Service Bulletin**

This bulletin informs the dealer network that a revised LHCM (Left hand control module) is available. The **new** parts have a stronger spring in the clutch switch to improve reliability. **New** clutch levers are also available in conjunction with the **new**LHCM. The **new** clutch levers have an improved ramp design that interfaces with the switch. The **new** levers can be identified by a machined dot.

# Symptom of Issue

Touring models will not start in gear with the clutch lever pulled in. Trike models will not start in gear with brake applied and clutch pulled in.

# **Motorcycles Affected**

Refer to Table 2.

Table 2. Vehicles Affected

Year	Model
	Touring
2017/2018	Touring Police
2017/2016	CVO Touring
	Trike

## **Markets Affected**

All markets are affected.

## **Part Numbers**

LHCM part numbers: Refer to Table 3.

P&A hand control lever kits. Refer to Table 4.

Clutch lever part numbers: Refer to Table 5.

Table 3. LHCM

Current Part No.		Models	Part Avail- ability	New Part No.
		ng without fairing		71500419A
		ng with fairing		71500128B
71500084A			Ī	71500084B
71500131A	Tourin	ng Police	03/06/2018	71500131B
71500135A	Trike	Tri Glide <sup>®</sup>		71500135B
71500236A	TIKE	Free Wheeler®		71500236B

## Table 4. P&A Hand Control Lever Kits

Current Kit Part Number	Kit Description	Part Availabil- ity	New Kit Part Num- ber
41700421	Black Hand Control Lever Kit		41700421A
41700422	Chrome Hand Control Lever Kit		41700422A
41700423	Chrome Hand Control Lever Kit	04/06/2018	41700423A
41700424	Edge Cut Hand Con- trol Lever Kit		41700424A
41700425	Slotted Hand Control Lever Kit.		41700425A

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE			13/2						

#### Table 5. Clutch Lever

Current Part No.	Models	Source	Finish	Part Availability	New Part No.
36700133	Touring, Touring Police	OE	OE Polished	03/06/2018	36700133A
36700148	Trike				36700148A
36700171	O 1: (1)	OE / P&A	Black	04/06/2018	36700171A
36700172	Combination <sup>(1)</sup>	OLIFAA	Chrome		36700172A
36700176 <sup>(2)</sup>	Combination <sup>(1)</sup>		Edge Cut	Not sold separately	36700176A <sup>(2)</sup>
36700177 <sup>(2)</sup>	Combination <sup>(1)</sup>	P&A	Slotted Chrome		36700177A <sup>(2)</sup>
36700178 <sup>(2)</sup>	Trike		Chrome		36700178A <sup>(2)</sup>

<sup>(1)</sup> For model fitment information, see the P&A retail catalog or the Parts and Accessories section of www.harley-davidson.com (English only)

(2) Not sold separately, information only.

# Required Dealer Action

#### NOTE

Only replace the LHCM and clutch lever if vehicle does not start when in gear and clutch lever is pulled in.

- Verify vehicle does not start in gear with clutch lever pulled in.
- 2. If vehicle does not start in gear with clutch lever pulled in.
  - Replace LHCM with updated unit. Refer to Table 3.
- 3. Refer to Figure 1. Inspect clutch lever for machined dot

### NOTE

If an updated clutch lever is not available for install, the current lever may be used until an updated lever is available. Update the lever as soon as possible.

If machined dot is not present, replace clutch lever with updated part. Refer to Table 5.

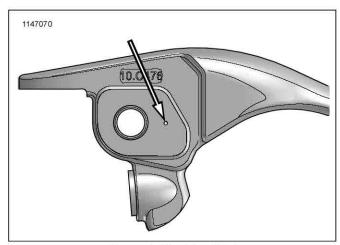


Figure 1. Machined Dot

## **Dealer Inventory Instructions**

 Remove the current inventory and follow the procedure in Section Return Parts. Refer to Table 3, Table 4 or Table 5. File a DFS (Defective stock) request to gain credit for the stock removed from inventory following the Credit Procedure. Refer to Section Credit Procedure.

## **Credit Procedure**

## Credit Procedure: DFS/PAM Warranty Claims

#### NOTE

- Enter bulletin number into comment section of claim.
- Do not use a VIN (Vehicle identification number) when submitting these claims.

Submit a claim per the table for all kits in dealer stock. Refer to Table 6.

Table 6. DFS/PAM Warranty Claims

ITEM	DATA		
Claim Type	DFS/PAM - stock		
Problem Part Number	See "Current Part No." columns in Table 3, Table 4 or Table 5		
Quantity	Could vary		
Customer Concern Code	9203		
Condition Code	1506		
Replacement Part No.	Same as "Problem Part Number"		

## **Return Parts**

### **U.S. Market**

Once the claim is approved, print a return label using the Warranty Part Return process on H-Dnet.com. Upon the receipt and inspection of the properly tagged part(s), credit will be issued.

## **Non-US Markets**

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.

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