SERVICE BULLETIN



M1472

M1472: P&A CHROME SWITCH HOUSING FITMENT

Purpose for Service Bulletin

To notify dealers that some parts included in Chrome Switch Housing Kit were manufactured incorrectly and will not fit correctly when installed. The cutout for the starter switch on the right front chrome switch housing can interfere with the starter switch when the dealer attempts to install the housing. These parts require replacement. Refer to Table 1.

Motorcycles Affected

For model fitment information, see the P&A Retail Catalog or the Parts and Accessories section of www.harley-davidson.com (English only) for Kit 71500185.

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 1.

Table 1. Part Numbers

Chrome Switch Housing Kit No.	Item Description	Part No.	
71500185	Switch Housing, Right Front, Chrome	71500281	

Required Dealer Action

Refer to Figure 1. If the dealer is installing the Chrome Switch Housing Kit listed in Table 1 and find that the right front chrome switch housing does not fit properly:

- Order a replacement part
- File a DFS (Defective stock) claim for the right front chrome switch housing.

Credit Procedure

NOTE

- Enter bulletin number into comment section of claim.
- Do not use a VIN (Vehicle identification number) when submitting these claims.

Credit Procedure: All warranty claim system users

Submit a claim for each motorcycle serviced in this bulletin. Refer to Table 2.

Table 2. All Warranty Claim System Users

ITEM	DATA		
Claim Type	DFS or PAM - stock		
Problem Part Number	71500281		
Quantity	Could vary		
Customer Concern Code	9203		
Condition Code	1506		
Replacement Part No.	71500281		

Return Parts - All Markets

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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