SERVICE BULLETIN



M1482 2019-05-17

M1482: RECALL 0173 - SECONDARY ACTUATOR ASSEMBLY REPLACEMENT

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Revision Description
2018-10-26	Initial release
2018-10-31	Updated Purpose for Service Bulletin, Overview: Table 2, Kit Ordering Information: U.S. and Canada Markets, Disassembly, Clean and Inspect Added Procedure Video
2019-02-22	Updated Procedure video Updated Purpose for Service Bulletin, Overview, Kit Ordering Information, Required Dealer Action, Dealer Inventory Instructions: Table 5 & Table 6, Credit Procedure: Table 9 Added Early Recall Kits
2019-04-12	Updated Kit Ordering Information : U.S. Market, Required Dealer Action : Disassembly & Clean and Inspect
2019-04-16	Updated Kit Ordering Information : Canada Market
2019-05-15	Update Kit Ordering Information : U.S. Market and Canada Market

Purpose for Service Bulletin

Harley-Davidson has learned that the hydraulic clutch system with secondary clutch actuator (P/N 37200131, 37200131A) may, on certain motorcycles (see Table 3), exhibit an internal leak of fluid past the secondary clutch actuator piston/seal. If this leak continues, the clutch master cylinder reservoir could lose enough fluid to expose the hydraulic clutch circuit to air, which may result in the inability to generate enough lift to disengage the clutch. This could lead to a loss of control of the vehicle when started in gear, first shifted into gear, or coming to a stop, increasing the risk of a crash.

To Align with a continuous improvement change being made in current 2019 production, Harley-Davidson is revising this recall kit. The **new** kit is Part No. 91500093A.

No action required on previous repairs made with the earlier kit (Part No. 91500093).

Overview

 This procedure entails removing the secondary clutch actuator assembly and replacing the actuator piston assembly. During this procedure it will be necessary to drain and bleed the clutch hydraulic system. Dealers will need to add a bottle of DOT 4 to complete service bulletin. Refer to Table 2.

Consumable: Harley-Davidson Platinum Label DOT 4 Brake Fluid (418007xx)

- Claims processing replacement kit part number is now 91500093A. Use the following Part No. on the dates the work was performed on vehicle. Refer to Table 9.
 - a. Prior to February 28, 2019: 91500093
 - b. **Between March 1, 2019 and March 15, 2019:** 91500093 or 91500093A
 - c. March 16, 2019 and after: 91500093A

Table 2. DOT 4 Brake Fluid

Description	Part Number Regions		
	41800770		
	U.S., Mexico, South America		
DOT 4 Brake Fluid	91500091		
	Canada		
	41800772		
DOT 4 Brake Fluid	Asia Pacific		
	41800773		
	EMEA		
	41800774		
	Russia		

Motorcycles Affected

Refer to Table 3.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

Table 3. Motorcycles Affected

Year	Platform	Models
	Softail	FLSS, FLSTFBS, FXSE
2017	Touring, CVO Touring, Touring Police, Trike	FLHP, FLHR, FLHRC, FLHRXS, FLHTCU, FLHTK, FLHTKL, FLHTK SHRINE, FLHTP, FLHX, FLHXS, FLTRU, FLTRX, FLTRXS, FLRT, FLHTCUTG, FLHTKSE, FLHXSE
2018	Touring, CVO Touring, Touring Police, Trike	FLHP, FLHR, FLHRC, FLHRXS, FLHTCU, FLHTK, FLHTK ANV, FLHTK SHRINE, FLHX ANV, FLHXS, FLHX ANV, FLHXS, FLHXS ANX, FLTRU, FLTRX, FLTRXS, FLRT, FLHTCUTG, FLHTCUTG ANV, FLHTKSE, FLHTKSE ANV, FLHXSE, FLTRXSE

Markets Affected

All markets are affected.

Kit Part Number

Refer to Table 4.

Table 4. Kit Part Number

Early Kit Part No.	Item Description	New Kit Part No.
91500093	Secondary clutch actuator piston assembly kit	91500093A

Kit Ordering Information

Early Kits: Kits will start shipping the week of November 5, 2018 and ending February 22, 2019.

New Kits: Kits will start shipping the week of February 25, 2019.

U.S. Market

Wave shipments are ending the week of April 8, 2019.

The **new** electronic ordering system will start the week of April 15, 2019. Refer to:

M1483: Electronic Recall Ordering System

As of May 15, 2019, the quantity number of kits order has been changed from 5 to as many as needed.

Canada Market

Wave shipments are ending the week of April 8, 2019.

The **new** recall order form will start the week of April 15, 2019. Refer to:

Canada Order Form: Recall 0173

As of May 15, 2019, the quantity number of kits order has been changed from 5 to as many as needed.

Asia Pacific Market

Contact the Service and Customization Consultant.

Europe Market

Contact the Service and Customization Consultant.

India Market

Contact the Service and Customization Consultant.

Mexico Market

Contact the local service area representative at Harley-Davidson Mexico.

Procedure Video

A video of the procedure has been posted on SIP (Service information portal). This video covers the procedures that are not covered in the service manuals.

SIP Video Link: Video: M1482 - Recall 0173

Required Dealer Action

1. Verify that vehicle is part of recall 0173.

Prepare

NOTE

- To avoid cross contamination, this procedure must be performed in a clean work area. Continuously clean the work area of any brake fluid and/or transmission fluid. Clean all tools and anything that comes in contact with parts or gloved hands.
- Touring: When referred to "See the service manual", use the 2019 Touring service manual.
- Softail: When referred to "See the service manual", use the 2017 Softail service manual.
- Touring: Remove main fuse. See the service manual: Electrical > Power Disconnect > Main Fuse.
- 2. Softail: Remove main fuse.
 - a. Models with security: Disable security system.
 - b. Verify that fob is present.
 - c. Turn OFF/RUN switch to RUN.
 - d. Turn ignition switch ON.
 - e. Remove seat. See the service manual: Chassis > Seat (select model).
 - f. Remove main fuse. See the service manual: Electrical > Fuse > Removal.
 - g. Turn ignition switch OFF.

Removal

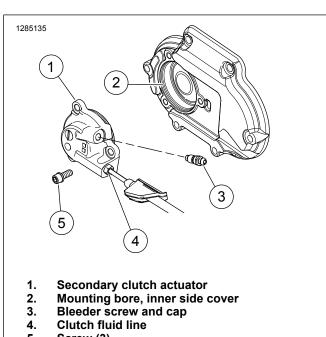
- 1. Drain clutch control system.
 - a. Touring: See the service manual: Chassis > Bleed Clutch Control System > Drain and Fill > Drain.

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Softail: See the service manual: Chassis > Bleeding Clutch Fluid Line: Hydraulic Clutch > Drain and Fill > Drain.

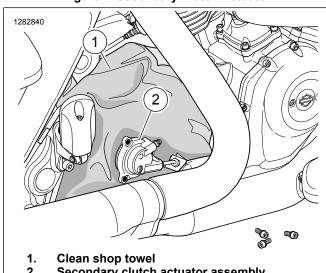
NOTE

- A small amount of transmission lubricant may drain when secondary clutch actuator is removed.
- · Do not disconnect clutch fluid line (4).
- See Figure 1. Remove secondary clutch actuator (1) from inner side cover mounting bore (2).
 - Remove screws (5) and secondary clutch actuator.
- See Figure 2. Place clean lint free shop towel over transmission inner side cover at secondary actuator bore.



Screw (3)

Figure 1. Secondary Clutch Actuator



Secondary clutch actuator assembly

Figure 2. Towel In-Place on Transmission

Disassembly

NOTE

To avoid scratching the transmission seal seat (2), do not use any tools to remove the transmission seal boot (4) from actuator housing (1).

- 1. See Figure 3. Remove the actuator piston assembly (3).
 - See Figure 4. Pinch the actuator transmission seal boot (4).
 - See Figure 3. Remove the transmission seal boot b. from the transmission seal seat (2).
 - Remove piston assembly from actuator housing (1).
- Hold old actuator piston assembly per Return Parts.

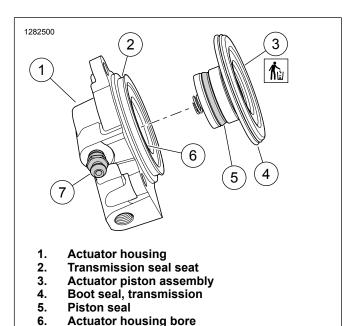


Figure 3. Secondary Actuator Assembly

Bleeder screw

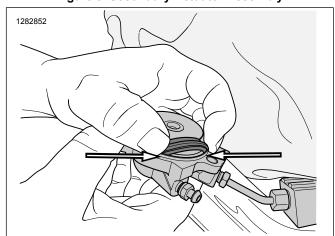


Figure 4. Pinching Actuator Transmission Seal Boot

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Clean and Inspect

- 1. Put supplied hand gloves on (may contain latex).
 - a. Verify that hands are free of transmission fluid, dirt or debris before putting on gloves.

NOTE

Only use the provided wipe to clean the actuator bore and transmission seal seat area (2, 6).

- 2. See Figure 3. Clean actuator.
 - a. Use the provided wipe, thoroughly clean the actuator bore and transmission seal seat area (2, 6).
- Inspect actuator bore for damage.
 - If damage is found, replace actuator assembly.

Assembly

1. Locate new actuator piston assembly.

NOTE

Do not touch pre-lubed piston seal (5) when removing from packaging.

- See Figure 3. Remove **new** actuator piston assembly (3) from packaging.
- 3. Inspect **new** actuator piston assembly for dirt or damage.
 - a. If dirty or damaged, do not use.
- 4. Install new actuator piston assembly.
 - a. Align **new** actuator piston assembly squarely to the actuator housing bore (6).
 - See Figure 5. Push down on center of piston until fully seated in bore.
 - c. See Figure 3. Install the transmission boot seal (4) around the transmission seal seat (2).

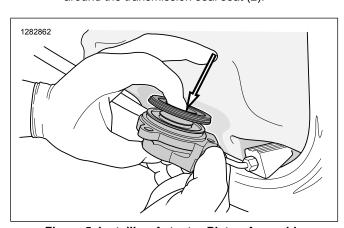


Figure 5. Installing Actuator Piston Assembly

Install

 Remove shop towel over transmission inner side cover at secondary actuator bore.

NOTE

Do not actuate clutch while secondary actuator assembly is removed from inner side cover after installing the **new** actuator piston assembly.

- 2. See Figure 1. Install secondary clutch actuator (1).
 - Lubricate mounting bore (2) in the inner side cover with a film of transmission fluid.
 - b. Install secondary clutch actuator (1) and screws (5).
 - See Figure 6. Draw screws down evenly to prevent binding and possible breakage of mounting ears. Tighten in sequence as shown.

Torque: 8-10 ft-lbs (11.2-13.6 N·m)

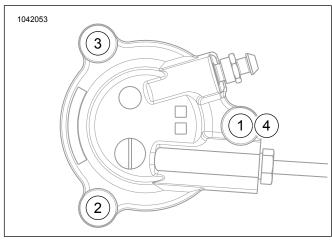


Figure 6. Secondary Clutch Actuator Torque Sequence NOTE

Use a mechanical spring loaded center punch, if not available use a standard center punch.

- Kit 91500093A: See Figure 7. Install identifying mark in secondary clutch actuator.
 - Using a center punch, lightly punch a identifying mark as shown.

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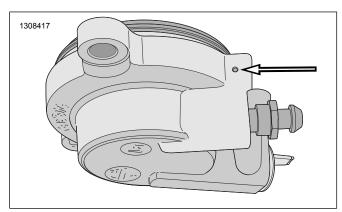


Figure 7. Identifying Mark Location

- 4. Fill and bleed clutch control system.
 - a. Touring: See the service manual: Chassis > Bleed Clutch Control System > Drain and Fill > Fill.
 - Softail: See the service manual: Chassis > Bleeding Clutch Fluid Line: Hydraulic Clutch > Drain and Fill > Fill.
- 5. After bleeding, remove clutch cover and measure release plate movement.

A WARNING

Insufficient clutch-release plate movement can lead to difficulty or inability to shift, causing loss of control, which could result in death or serious injury. (00345a)

- 6. Attach a dial indicator to measure pushrod axial movement.
- Actuate clutch lever to measure axial movement of pushrod and clutch-release plate assembly.
 - a. Minimum release plate movement is 0.086 in (2.18 mm)
 - b. If release plate movement is equal to or greater than minimum value, go to Clutch Lever Hold-In Test.
 - If release plate movement is less than minimum value, repeat bleed procedure.

Clutch Lever Hold-In Test

- 1. Pull in clutch lever to handlebar grip and hold for 1 min.
- 2. With clutch lever pulled in, verify the dial indicator reading does not change.
- 3. If reading holds, go to Complete.
- 4. If reading does not hold:
 - a. Repeat bleed procedure, and test again.
 - See Figure 3. If hold-in test continues to fail, remove actuator piston assembly (3) and inspect piston seal (5) and actuator housing bore (6). Refer to Clean and Inspect.

c. Call Technical Service if damage is found.

Complete

- 1. See Figure 8. Install outer transmission side cover.
 - a. Install outer cover (1).
 - b. Install screws (4). Tighten.Torque: 99–120 in-lbs (11.2–13.6 N⋅m)

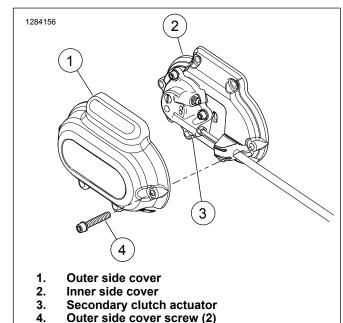


Figure 8. Transmission Outer Side Covers

- 2. Secure exhaust system.
 - a. Touring: See the service manual: Fuel and Exhaust > Exhaust System > Install.
 - Softail: See the service manual: Fuel System >
 Exhaust System > System: (select model) >
 Installation.
- Install clutch cover.
 - a. Thoroughly clean oil from clutch cover and mating surface on primary cover.
 - b. Install clutch cover, new gasket and screws.
 - c. See Figure 9. Tighten screws in sequence shown.

 Torque: 84–108 in-lbs (9.5–12.2 N·m)

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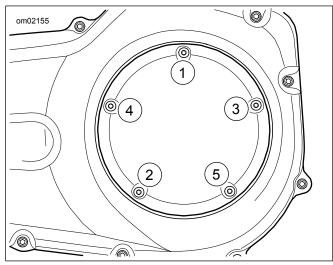


Figure 9. Clutch Cover Tightening Sequence

- 4. Install main fuse.
 - Touring: See the service manual: Electrical > Power Disconnect > Main Fuse.
 - Softail: See the service manual: Electrical > Fuse > Installation.
- 5. Preform a road test to verify clutch operation.

Dealer Inventory Instructions

Old Secondary Actuator Piston Assembly Stock

If dealers have old stock. Refer to Table 5.

File a DFS (Defective stock) claim and replace with update part. Refer to Table 6.

Table 5. Part Numbers

Old Part No.	Item Description	Current Part No. To Use
37200131	Secondary clutch actuator	37200131C
3/200131A	piston assembly	
37200131B	pistori assembly	

Table 6. Kits in Dealer Stock

ITEM	DATA		
Claim Type	DFS/PAM Stock		
Problem Part Number	37200131, 37200131A, 37200131B		
Customer Concern Code	9901		
Condition Code	1518		

Early Recall Kits

If dealers have early recall kits. Refer to Table 4.

File a claim and replace with update kit.

Submit a warranty claim per Table 7 or Table 8 for all existing recall kits in dealer stock.

NOTE

These kits can be used until March 15, 2019

U.S Dealers only:

Table 7. Kits in Dealer Stock

ITEM	DATA
Claim Type	SNV
Problem Part Number	91500093
Quantity	Could vary
Customer Concern Code	0173
Condition Code	9982

SAP/GDP System Users:

Table 8. Kits in Dealer Stock

ITEM	DATA
Claim Type	PAM - stock
Problem Part Number	91500093
Quantity	Could vary
Customer Concern Code	0173
Condition Code	9982

Credit Procedure

Upon submission of the properly completed claim, dealers will be credited for 1.1 h of labor time for performing the procedure, plus appropriate administrative time. Credit will also be issued for the brake fluid and the recall kit (U.S. only). Submit campaign events on the dealers own warranty claim. Do not mix them with other warranty events.

NOTE

Enter bulletin number into comment section of claim.

Credit Procedure: Talon/h-dnet.com warranty claim system users

Submit a claim for each motorcycle serviced in this bulletin for which VIN (Vehicle identification number) involvement was verified on H-Dnet.com. Refer to Table 9.

Table 9.

ITEM	DATA		
Claim Type	SRC		
Problem Part Number	37200131A		
Quantity	Leave Blank		
Primary Labor Code ⁽¹⁾	4062		
Time	1.1 h		
Customer Concern Code ⁽¹⁾	0173		
Condition Code	9981		
Replacement Part No.	91500093 or 91500093A ⁽²⁾		
Tropiacomone r die 140.	and 41800770		
Quantity	1		

- (1) Download may be required.
- (2) See Section Overview: Step 2 for correct Part No.

Credit Procedure: SAP system users

Submit a claim for each motorcycle serviced in this bulletin for which VIN involvement was verified on H-Dnet.com. Refer to Table 10.

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Table 10.

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	С
Problem Part Number	37200131A
Customer Concern Code	0173
Condition Code	9981

Credit Procedure: All Other System Users

Claim Date

Campaign Number (0173) - 1.1 h

FIX ID - (C)

Full Seventeen Character VIN

Return Parts

Hold all claimed parts for 60 d from date of credit issued for possible field inspection and/or request to return to factory. After 60 d, destroy and discard the parts.

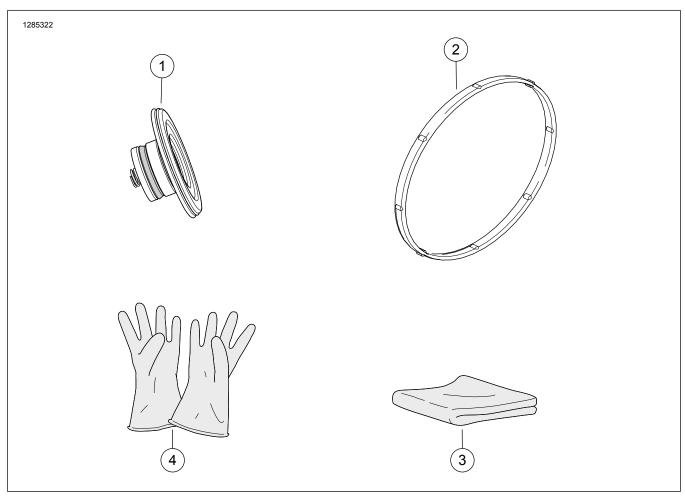


Figure 10. Service Kit - 0173

Table 11. Service Kit - 0173

Item	Description	QTY	Part Number
1	Clutch Actuator Piston Assembly	1	Not Sold Separately
2	Clutch Cover Gasket	1	Not Sold Separately
3	Cleaner Wipe	1	Not Sold Separately
4	Hand Gloves, Vinyl (may contain latex)	2	Not Sold Separately

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