

SERVICE BULLETIN



M1484

2019-01-09

M1484: 2019 FLHXSE - FAIRING LOWER COSMETIC CHANGES

Reason for Revision

Refer to Table 1.

Table 1. Document History

| Date | Revision Description |
|------------|---|
| 2018-11-14 | Initial release |
| 2019-01-09 | Updated Section Purpose for Service Bulletin, Section Required Dealer Action |

Purpose for Service Bulletin

To inform dealers of a running change to the graphics on the lower fairing in Table 2, and to prevent unnecessary warranty of those parts if replaced.

The running change happened in mid-November and the graphics will change on the left and right fairing lowers for two colors:

- Charred Steel and Lightning Silver
- Black Forest and Wineberry

Refer to Figure 1 or Figure 2. Early models will have a contrasting stripe (2) on the inboard surface of the lower fairing (1).



Figure 1. Lower Fairing With Red Stripe

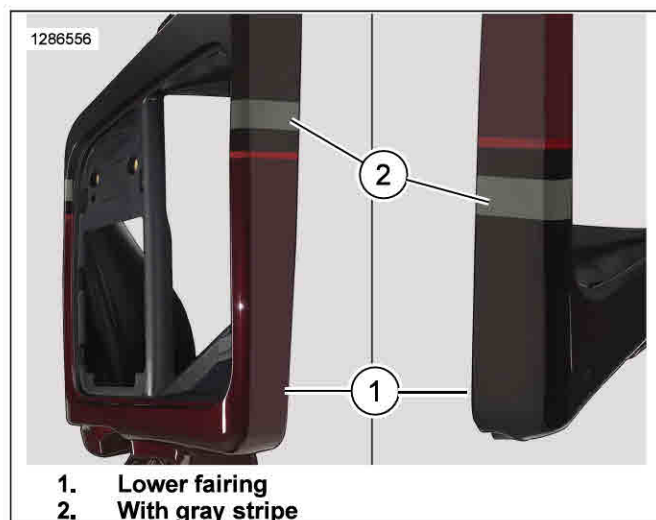


Figure 2. Lower Fairing With Gray Stripe

Refer to Figure 3 or Figure 4. Later models will not have the stripe (2) on the inboard surface of the lower fairing (1).

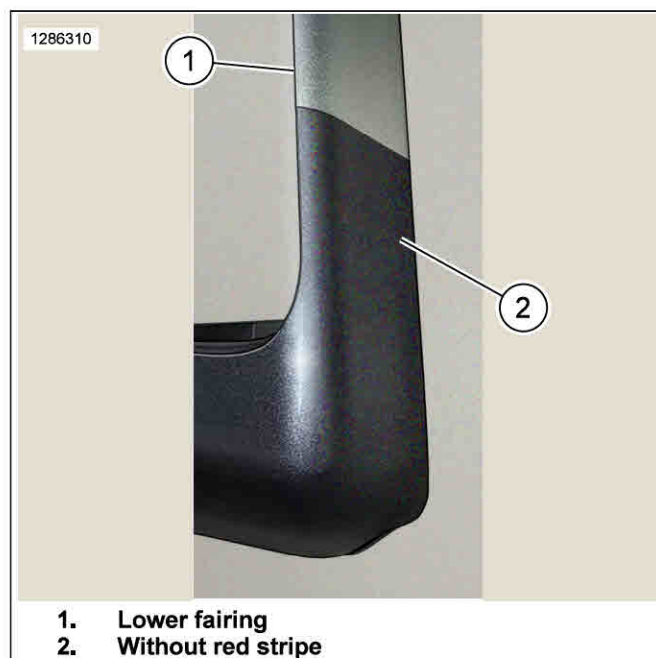


Figure 3. Lower Fairing Without Red Stripe

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

[illegible]

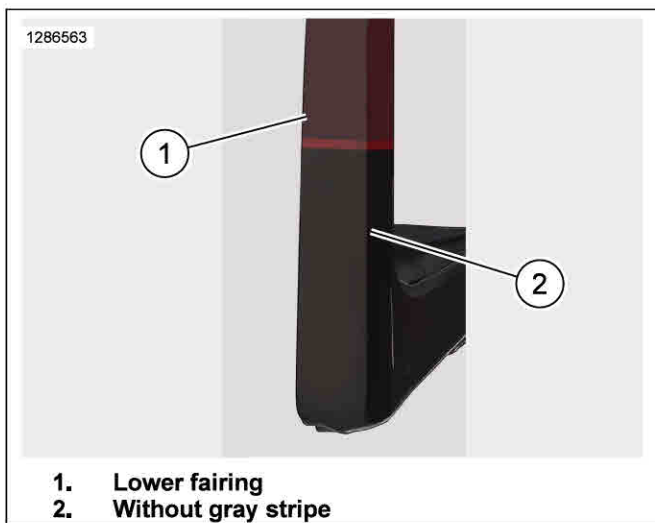


Figure 4. Lower Fairing Without Gray Stripe

Motorcycles Affected

2019 Touring FLHXSE CVO.

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 2.

Table 2. Part Numbers

| Item | Description | Part No. |
|-------------------|---|-------------|
| Fairing Lowers | Left, Charred Steel / Lightning Silver | 57100168EJB |
| | Left, Black Forest / Wineberry | 57100168EJC |
| | Right, Charred Steel / Lightning Silver | 57100169EJB |
| | Right, Black Forest / Wineberry | 57100169EJC |

Required Dealer Action

U.S. Dealers: Replacement parts will be on I Serv, requiring approval by Dealer Services.

International Dealers: Contact the dealer's Technical Services Representative for approval.

There are 3 scenarios that may happen:

1. Replacement of left or right fairing lower for a later vehicle painted in the **new** paint scheme.
 - a. The order will be approved and processed.
2. Replacement of both left and right side fairing lowers for a vehicle.
 - a. The order will be approved and processed.

3. Replacement of a left or right side fairing lower for an earlier vehicle paint scheme.
 - a. Dealer Services and Technical Service will need to be engaged to ensure that both parts are replaced at the same time to ensure color match.
 - b. If the circumstances warrant, an authorization may be provided for the matching part.