# SERVICE BULLETIN



M1497 2019-08-13

## M1497: RECALL 0629 - DETACHABLE TOUR-PAK CONVERSION KIT REFLECTORS

## **Purpose for Service Bulletin**

This bulletin informs dealers that the P&A Harley-Davidson Detachables Tour-Pak Luggage Conversion Kits (Part No. 53000291, 53000291A and 53000567) were not equipped with reflectors to replace the factory-installed rear reflector, which may have been removed when installing this kit. Installation of these kits may cause the vehicle to fail to meet federal regulations that require motorcycles to be equipped with a red reflex reflector on the rear of the motorcycle. The absence of these reflectors could reduce the rear conspicuity of the vehicle, possibly increasing the risk of a crash.

Part No. of the conversion kits have been changed to reflect the addition of the reflectors to the kits. Refer to Detachables Tour-Pak Luggage Conversion Kits.

Click to review Dealer Communications letter:

Dealer Communications for M1497

## **Motorcycles Affected**

2016 - 2019 Touring, CVO Touring and Touring Police.

## **Part Numbers**

See Figure 1.

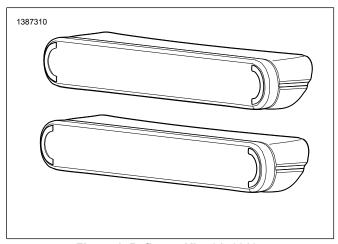


Figure 1. Reflector Kit - 91500105

## **Markets Affected**

All markets (except Japan) are affected.

# **Detachables Tour-Pak Luggage Conversion Kits**

**Table 1. Conversion Kit Part Numbers** 

Early Kit Part No.	Current Kit Part No.
53000291	53000291B
53000291A	33000291B
53000567	53000567A

# **Kit Ordering Information**

#### **U.S. Market**

Use electronic ordering system. Refer to:

M1483: Electronic Recall Ordering System

#### **Canada Market**

Use recall order form. Refer to:

Order Form: Recall 0629

#### **Asia Pacific Market**

Contact the Service and Customization Consultant.

### **Europe Market**

Contact the Service and Customization Consultant.

#### **India Market**

Contact the Service and Customization Consultant.

### **Mexico Market**

Contact the local service area representative at Harley-Davidson Mexico.

# **Dealer Inventory Instruction**

- Locate all early Detachables Tour-Pak Luggage Conversion Kits. Refer to Detachables Tour-Pak Luggage Conversion Kits.
- 2. Remove kits from inventory.
- Order a reflector kit (Part No. 91500105) for each conversion kit.
- Remove early I-Sheet (J05807) from conversion kit and discard.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

Print and install updated I-Sheet into conversion kit. Refer to:

Updated I-Sheet J05807

- 6. Insert reflector kit into each conversion kit.
- 7. Change early part no. to current part no. Refer to Detachables Tour-Pak Luggage Conversion Kits.
- 8. Add back into inventory using current part no.

# **Required Dealer Action**

#### NOTE

Login to SIP (Service information portal) through Google Chrome to view.

1. Retrieve and print recall notice poster from SIP. Click link.

Recall 0629 Notice Poster

Verify that all early conversion kits have been addressed as per this service bulletin. Refer to Dealer Inventory Instruction.

#### NOTE

- Apply reflectors in ambient temperatures between 21–38 °C (70–100 °F).
- Reflectors cannot be repositioned after initial installation. Do not remove protective film from adhesive until ready to apply.
- Allow at least 24 h after application before exposing the area to vigorous washing, strong water spray or extreme weather.
- The adhesive bond will increase to maximum strength after about 72 h at normal room temperature.
- 3. See Figure 2. Mark reflector location.
  - Clean the reflector mounting surface with a 50:50 mixture of isopropyl alcohol and water. Allow to dry completely.
  - See Figure 2. Place reflector (2) on rear of saddlebag centered and Distance: 13 mm (0.5 in) below auxiliary tail lamp (1).
  - c. Mark location with a grease pencil.

#### NOTE

Once applied, do not shift reflectors.

- 4. Install reflector.
  - a. Remove the adhesive backing from reflector.
  - b. Place reflector in marked location.
  - After placing reflector, apply even pressure across entire surface for 15 s.
  - d. Wait 20 min before touching reflectors.

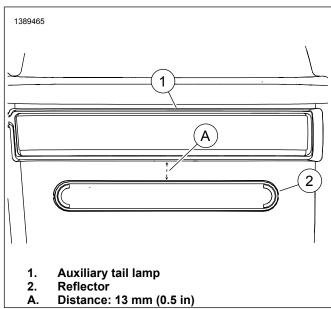


Figure 2. Reflector Placement

### Credit Procedure

# Credit procedure: H-Dnet and Talon Warranty Claim System Users

For each vehicle involved in this recall (involvement of the VIN (Vehicle identification number) has been verified on H-Dnet.com), submit a recall claim per Table 2.

Table 2.

ITEM	DATA
Claim Type	SRC
Problem Part Number	53000291A
Quantity	Leave blank
Labor Code <sup>(1)</sup>	2747
Labor Hours	0.2 h
Customer Concern Code	0629
Condition Code	9981
Replacement Part Number	91500105
Quantity	1

#### (1) Download may be required

Submit a warranty claim per Table 3 for all kits in dealer stock or kits that have been retailed to a customer but are not registered to the SWR.

#### NOTE

Do not enter a VIN in the claim.

Table 3.

ITEM	DATA
Claim Type	SNV
Problem Part Number	53000291A
Quantity	Leave blank
Primary Labor Code	Leave blank
Detail Labor Code	8888
Time	0.2 h
Customer Concern Code	0629
Condition Code	9982
Replacement Part Number	91500105
Quantity	1

# Credit Procedure: GDP/SAP System Users

For each vehicle involved in this recall (involvement of the VIN has been verified on H-Dnet.com ), submit a recall claim per Table 4.

Table 4.

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	С
Problem Part Number	53000291A
Customer Concern Code	0629
Condition Code	9981

Submit a warranty claim per Table 5 for all kits in dealer stock or kits that have been retailed to a customer but are not registered to the SWR.

## NOTE

VIN is not involved in the recall per H-Dnet.com.

Table 5.

ITEM	DATA
Claim Type	PAM - sold or PAM
Claim Type	- stock
Problem Part Number	53000291A
Customer Concern Code	0629
Condition Code	9982
Labor Code	8888
Time	0.2 h
Replacement Part Number	91500105
Quantity	1

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