# **SERVICE BULLETIN**



#### M1511

2020-02-27

## M1511: 2020 MODELS WITH TCU - FACTORY ENABLE

#### **Reason for Revision**

Refer to Table 1.

**Table 1. Document History** 

Date	Revision Description					
2020-02-27	Manufacture build date change.					
2020-02-21	* Updated Affected Date					
2020-02-26	Initial release					

#### **Purpose for Service Bulletin**

To inform dealers that vehicles that are equipped with a TCU (Telematic Control Unit) will be arriving from the factory with the TCU already enabled. Dealers will no longer be required to enable the TCU during PDI (Predelivery Inspection). Customer will be able to activate the H-D Connect subscription as soon as the vehicle is delivered.

### Affected Date

Vehicles manufactured after February 22,2020.

NOTE

Vehicles built on or before February 22, 2020 must still enable the TCU at PDI.

- Reflash TCU: Refer to M1499.
- Enable TCU: Refer to the PDI.

#### **Motorcycles Affected**

Touring, CVO Touring, Touring Police, Trike and LiveWire™ equipped with TCU.

#### **Markets Affected**

U.S. and Canada markets.

#### **Required Dealer Action**

Vehicle equipped with TCU will no longer need to be enable at PDI.

NOTE In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									