# SERVICE BULLETIN



M1566 2022-10-14

# M1566: RECALL 0179 - RH975 HANDLEBAR

#### Reason for Revision

Refer to Table 1.

**Table 1. Document History** 

Date	Revision Description	
2022-10-14	Initial release	

# **Purpose for Service Bulletin**

This bulletin informs dealers that Harley-Davidson has learned that the handlebar (P/N 55801154) on certain Model Year 2022 RH975 Nightster motorcycles, built between August 24 2021 and August 18 2022, may have a weld quality issue from the tier 1 supplier that could lead to separation between the inner and outer sections of the handlebar. A separation of the handlebar could lead to a loss of control and an increased risk of a crash if this occurs while the motorcycle is in motion.

## **Motorcycles Affected**

2022 RH975 Nightster

#### Markets Affected

All markets are affected.

#### **Part Numbers**

Refer to Table 2.

Table 2. Affected Handlebar Part Number

Part No.	Item Description
55801154	Handlebar

## Table 3. Kit Part Number

Item Description	Recall Kit Part No.	
Kit, Recall, Handlebar	91500113	

# Kit Ordering Information

NOTE

Kits will not be able to be ordered at launch of this recall. Dealers will be provided kits via wave shipments.

### **Required Dealer Action**

#### Table 4.

Action Required	Resolution
NO THE YES	Actionable: Any vehicle, component or software related issues must be performed per service bulletin procedure.

- 1. Verify that vehicle is part of Recall 0179.
  - See H-Dnet.com
- 2. **Select:** Favorites > Warranty Campaign Center.
- Select: Safety Campaign Open Vehicle Identification Number (VIN) list.

#### NOTE

If the vehicle does not appear on the VIN list in your Warranty Campaign Center, refer to Vehicle Information link to verify if the motorcycle is included in the recall.

- 4. Select: Campaign number 0179.
- 5. Verify Original Equipment Manufacturer (OEM) handlebar is installed on vehicle. If not, see Table 5 and Table 6.
- 6. If confirmed to be OEM handlebar, replace the handlebar. See service manual.

# **Dealer Inventory Instructions**

See Figure 1. If dealers have old stock, inspect the part to ensure a small blue paint dot is present on the end of the handlebar. If no dot is present then replace by following the credit procedures in Table 9 or Table 10.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

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ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

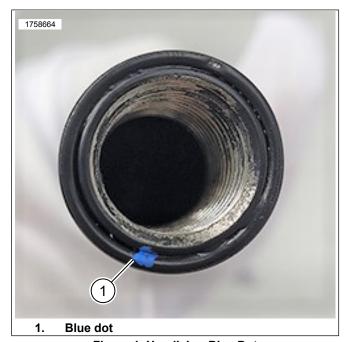


Figure 1. Handlebar Blue Dot

### **Credit Procedure**

**Talon/H-Dnet.com INSPECTION.** For each vehicle involved in this recall but OEM handlebar is NOT on the vehicle (involvement of VIN has been verified on h-dnet.com), submit a recall claim per Table 5.

#### NOTE

Enter bulletin number into comment section of claim.

Table 5. Credit Procedure: Talon/h-dnet.com Warranty Claim System (INSPECTION)

•	,
ITEM	DATA
Claim Type	SRC
Problem Part Number	55801154
Quantity	Leave Blank
Primary Labor Code <sup>(1)</sup>	2712
Labor Hours	0.1 h
Customer Concern Code	0179
Condition Code	9981
(1) Download may be required	

Upon submission of the properly completed claim, you will be credited for 0.1 hours of labor time for performing the procedure, plus appropriate administrative time. Submit campaign events on their own warranty claim. Do not mix them with other warranty events. Submit a warranty claim per Table 6.

Table 6. Credit Procedure: GDP/SAP System Users (INSPECTION)

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	I
Problem Part Number	55801154
Customer Concern Code	0179
Condition Code	9981

Table 7. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users (REPLACEMENT)

ITEM	DATA
Claim Type	SRC
Problem Part Number	55801154
Quantity	Leave Blank
Primary Labor Code <sup>(1)</sup>	2713
Labor Hours	0.6 h
Customer Concern Code	0179
Condition Code	9982
Replacement Part No.	91500113
Quantity	1
(1) Download may be required	

Upon submission of the properly completed claim, you will be credited for 0.6 hours of labor time for performing the procedure, plus appropriate administrative time. Credit will also be issued for the recall kit (U.S. only). Submit campaign events on their own warranty claim. Do not mix them with other warranty events. Submit a warranty claim per Table 8.

#### NOTE

Enter bulletin number into comment section of claim.

Table 8. Credit Procedure: GDP/SAP System Users (RE-PLACEMENT)

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	R
Problem Part Number	55801154
Customer Concern Code	0179
Condition Code	9982

NOTE

DO NOT enter a VIN.

Table 9. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users Parts in Dealer Stock (DEALER IN-VENTORY)

ITEM	DATA
Claim Type	SNV
Problem Part Number	55801154
Quantity	Could Vary
Customer Concern Code	0179
Condition Code	9983

Table 10. Credit Procedure: GDP/SAP System Users (DEALER INVENTORY)

ITEM	DATA
Claim Type	PAM Stock
Problem Part Number	55801154
Quantity	Could Vary
Customer Concern Code	0179
Condition Code	9983
(1) Download may be required	

#### **Return Parts**

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.

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