



# Tech Article

## TA0014A: Tech Article: 1.20.2 Boom! Infotainment Software Concern

<b>Reference</b>	TA0014A
<b>Last Modified</b>	2017-02-01
<b>Models</b>	
<b>Category</b>	Electrical
<b>MARKETS</b>	All markets are affected.
<b>VEHICLES AFFECTED</b>	All 2014 and later Touring, Trike, and Touring CVO vehicles equipped with Boom! Infotainment System.
<b>SYMPTOMS</b>	Installation of Boom! Infotainment software release 1.20.2 may cause the Infotainment system to freeze and become non-responsive to inputs from the hand controls, soft keys, or touch screen. An ignition cycle OFF-ON may get the system to respond or it may not.

### CAUSE

We have identified an issue with the recent 1.20.2 Boom! Infotainment software release.

### RESOLUTION

If a customer is experiencing this issue, update software to release 1.20.3.

See Service Bulletin M-1430B for additional release notes.