SERVICE BULLETIN



M1487 2019-03-01

M1487: STAGE II SADDLEBAG SPEAKER INVENTORY REMOVAL

Purpose for Service Bulletin

This bulletin informs dealers that Harley-Davidson has identified a potential variance in speaker material tolerances that impact the functional performance of certain Stage II Saddlebag speakers (Part No.76000333).

To make sure that the customer receives the best quality replacement speaker, Harley-Davidson is requesting that dealers file a DFS (Defective stock) claim on any existing speakers in stock.

This bulletin is for inventory only. Any speakers installed on a vehicle must follow regular warranty procedures.

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 1.

Table 1. Part Numbers

Old Part No.	Item Description	New Part No.
76000333	Saddlebag Speaker	76000333A

Required Dealer Action

- Inspect inventory of any Boom! Audio Stage II Saddlebag Speaker parts (Part No. 76000333) or Boom! Audio Stage II Saddlebag Speaker Kits (Part No. 76000319A).
- 2. Inspect the part number on the speaker or speaker packaging.

Dealer Inventory Instructions

- 1. What to do if part is found?
 - If speaker Part No. is 76000333A, no action is required.
 - b. If speaker Part No. is 76000333, remove part from inventory. Go to Step 2
- 2. File a DFS warranty claim. Refer to Table 2. Go to Step 3

NOTE

Part No. 76000333 inventory has been removed from HDMC (Harley-Davidson Motor Company) warehouses.

3. Order replacement speakers (Part No. 76000333A) using the standard part ordering process.

Credit Procedure

NOTE

Enter bulletin number into comment section of claim.

Submit a warranty claim per Table 2 for all existing speakers in dealer stock.

Table 2.

ITEM	DATA			
Claim Type	DFS/PAM Stock			
Problem Part Number	76000333			
Quantity	Could vary			
Customer Concern Code	7204			
Condition Code	1518			

Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service

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ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO	
INITIAL HERE										