

Warranty Information

Please be sure the warranty administration people in your dealership get a copy of the following information.

It has been brought to our attention that corrections to the 2002 & 2003 models listed below are necessary for the following labor codes:

- 7882 — Code 35-Tach — time has been changed to 0.7 hrs
- 7883 — Code 35-Tach — time has been changed to 0.4 hrs
- 7886 — Tachometer — time has been changed to 0.6 hrs

Model Year 2002 VIN's

FLHTCI	FFW
FLHTCUI	FCW
FLHTCUI W/SC	FGW
FLTRI	FSW
FLHRI	FBW
FLHRCI	FRW
FLHTCUI Shrine	FLW
FLHRI Shrine	FWW
FLHTPI	FMW
FLHPI	FHW
FLHPEI (Calif.+ Japan Only)	FTW

Model Year 2003 VIN's

FLHTI	FVW
FLHTCI	FFW
FLHTCI Anniversary	FFW
FLHTCUI	FCW
FLHTCUI Anniversary	FCW
FLHTCUI W/SC	FGW
FLHTCUI W/SC Anniversary	FGW
FLTRI	FSW
FLHRI	FBW
FLHRCI	FRW
FLHTCI Shrine	FKW
FLHTCUI Shrine	FLW
FLHRI Shrine	FWW
FLHTPI	FMW
FLHPI	FHW
FLHPEI (Calif.+ Japan Only)	FTW

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2002 & 2003 Dyna Flat Rate Corrections

There was a mis-print in the flat rate manuals as follows:

Code 35-Tachometer Error

2002 – Dyna

Page 5-29, code 7885 needs to be changed to 7886 (time of 0.5 remains the same).

Page 6-12, code 7885 needs to be changed to 7886 (time of 0.5 remains the same).

2003 – Dyna

Page 5-30, code 7885 needs to be changed to 7886 (time of 0.5 remains the same).

Page 6-13, code 7885 needs to be changed to 7886 (time of 0.5 remains the same).

VRSCA Model (Wheels)

Labor code 2106 and 2111 for the 2002 and 2003 VRSCA (HAZ) model has been increased from 0.6 hours to 0.9 hours.

Please document corrections in your 2002 and 2003 job/time code manuals in the appropriate model sections.

New Condition Codes

Switches

R/R H/ Bar Cruise Set Switch 5182

R/R H/ Bar Function Switch 5183

R/R H/ Bar Ptt Switch 5184

The new condition codes are now available on H-Dnet.com under the Service tab.

Warranty Best Practices

Please have your dealer number and claim number available when calling Warranty/SPOC at

1-800-664-██████. Also, be prepared to provide the vehicle's identification number, owner's name, and the original date of purchase on all VIN related claims.

When faxing recall order forms, please fax to 414-343-██████. Do not rightfax.