

January 24, 2005

H-D Pre-Delivery and Setup Manual

There have been some questions regarding the handlebar instructions in the set-up manual. These are the two instructions in the manual that seem to be causing confusion:

From page 1-2:

Always install/adjust handlebars before removing motorcycle from pallet. See HANDLEBAR INSTALLATION–FLSTSC, FLSTN AND FXDWG MODELS and ADJUSTING HANDLEBARS–ALL MODELS.

From page 1-5:

NOTE

If handlebars are positioned for a rider of normal size, postpone adjustment until customer has checked their position. If customer requests changing handlebar position, perform the adjustment before delivering the motorcycle to the customer. Always center the handlebar laterally (sideways) in the handlebar clamps.

Before removing motorcycle from pallet, adjust handlebars according to the following procedures:

The intent of the statements is:

1. Install/adjust the handlebars before removing the motorcycle from the pallet.
 - a. Failure to verify the handlebars are properly torqued may allow them to move, resulting in non-warrantable vehicle damage.
 - b. Failure to verify that handlebar mounted components are properly positioned may result in non-warrantable vehicle damage (e.g.: turn signal to fuel tank contact).
2. Adjust the handlebars again if the customer requests a change in the handlebar position before delivering the motorcycle.