

Primary Cover—Boot Chain/Chap Snap Damage

ATTENTION WARRANTY AND SERVICE DEPARTMENTS--Harley-Davidson continues to receive inaccurate/invalid warranty claims on primary covers. What is being diagnosed as a "pitting" or "blistering" condition on primaries is actually damage resulting from something (boot chain, snap on chaps, etc.) flogging the cover while the customer is riding the motorcycle. An example of this damage is shown in the photo below.

This would not be considered a manufacturing defect. Warranty claims on covers turned in with these types of marks will be rejected, and the parts returned to your dealership. Please be aware of this issue.

