

Radio Replacements & Reflashes

This Tech Tip is to clarify the proper way to reflash a replacement radio on a 2006 & Later Ultra Model with the Intercom System.

When an Ultra VIN is used in Digital Tech and the Calibrated Radio Download is selected the “Options” feature will become un-selectable, because the Intercom and 4 Speakers are standard features that are configured with the radio download. When the “Options” section is un-selectable, it’s NOT a chargeable download although the chargeable message will still display.

The issue that causes the Intercom to be a chargeable download occurs only when the Technician selects Item 2 instead of Item 1 as shown in the picture below.



The only time you would need to select the intercom option is when you install a P&A Advanced Audio Intercom Kit on a motorcycle that did not come with the intercom.